



DRC INSIGHT Technology Training LAS Battery of Assessments 2026

Topics

- Texas Contract/Program Overview
- DRC INSIGHT Solution Overview
- DRC INSIGHT System & Network Requirements
- DRC INSIGHT Technology Setup
- Support and Troubleshooting Resources
- Questions and Answers

LAS Battery of Tests Overview

- The PreLAS Online and LAS Links Online assessments are language proficiency assessments (similar to TELPAS)
- The assessments measure 4 domains: Speaking, Listening, Reading and Writing
- **PreLAS Online (prek3 – K)**: test administrator interviews each student individually and inputs the student's responses via radio buttons and text box into their device
- **LAS Links Online (1 – 12)**: using their own device, students use a headset (with a microphone) to take the test
- Devices that are supported: Chromebooks, iPads, Macs and PCs
 - More detail will be provided later in this webinar

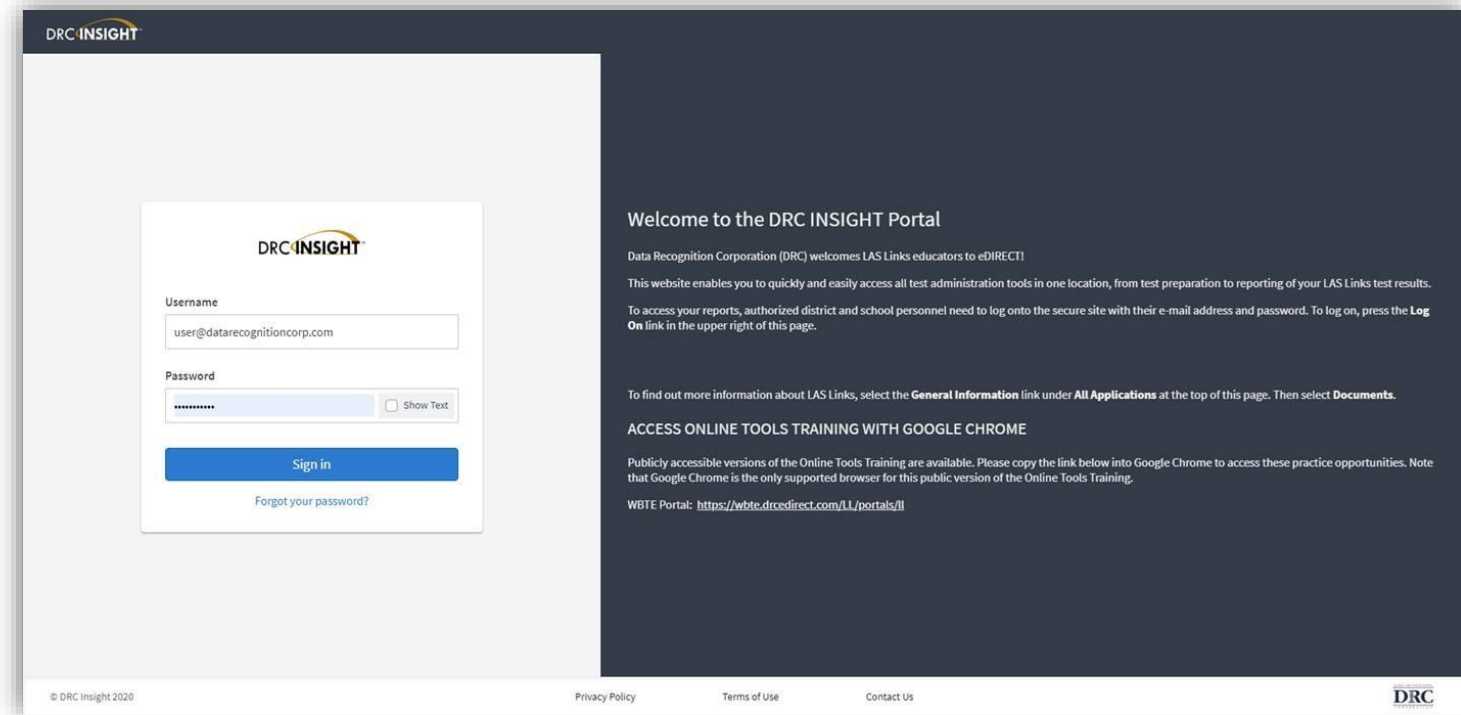


Accessing the DRC INSIGHT Portal

www.drctedirect.com

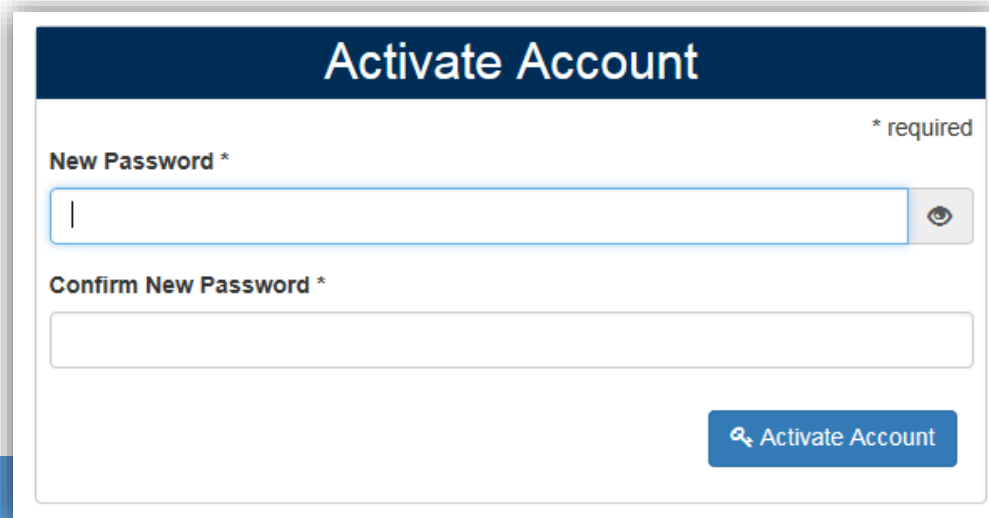
District IT will need access to the DRC INSIGHT portal to install the software needed

- District's POC (usually the Bilingual/ESL director) must give the District IT access by adding you as a User in the portal
- If you are unsure of who is the POC for your LEA, please contact the Texas helpdesk after this webinar.

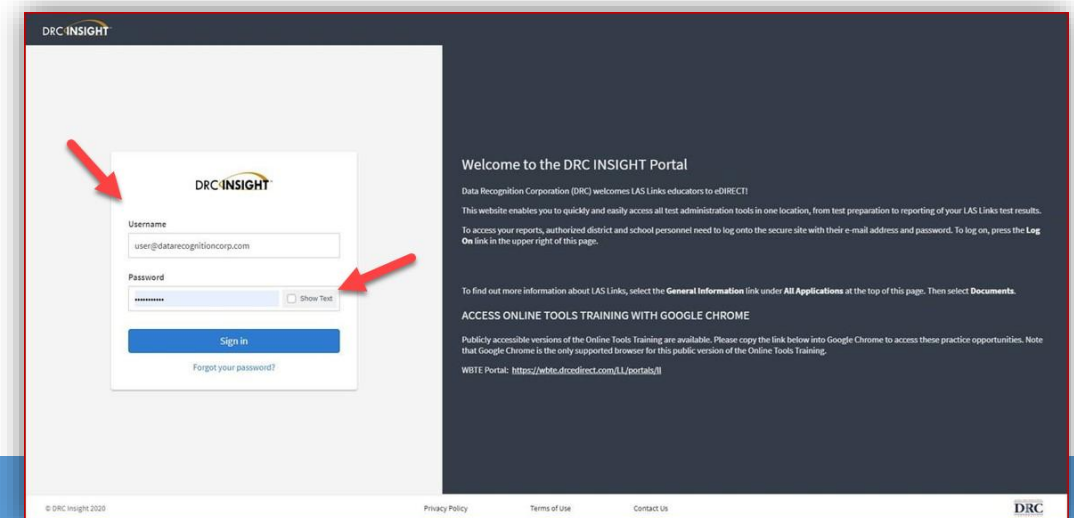


Portal Activation Email

- Sent from: no-reply@datarecognitioncorp.com
 - Check your clutter/junk/other if you do not find the email in your inbox
 - If still unable to locate your welcome email, click on “Forgot your password?”
 - Your Username is your email address
 - If the system still doesn’t recognize you as a User, please check with your LEA director who will need to add you as a User to the portal.



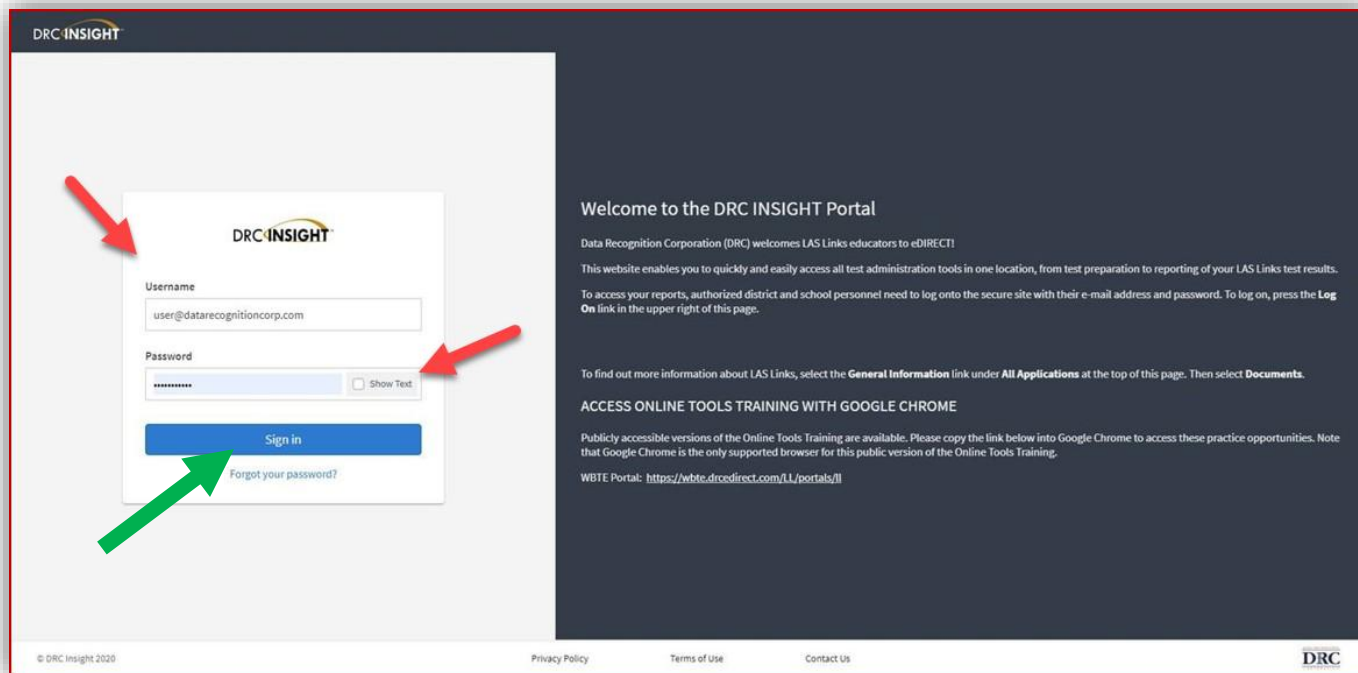
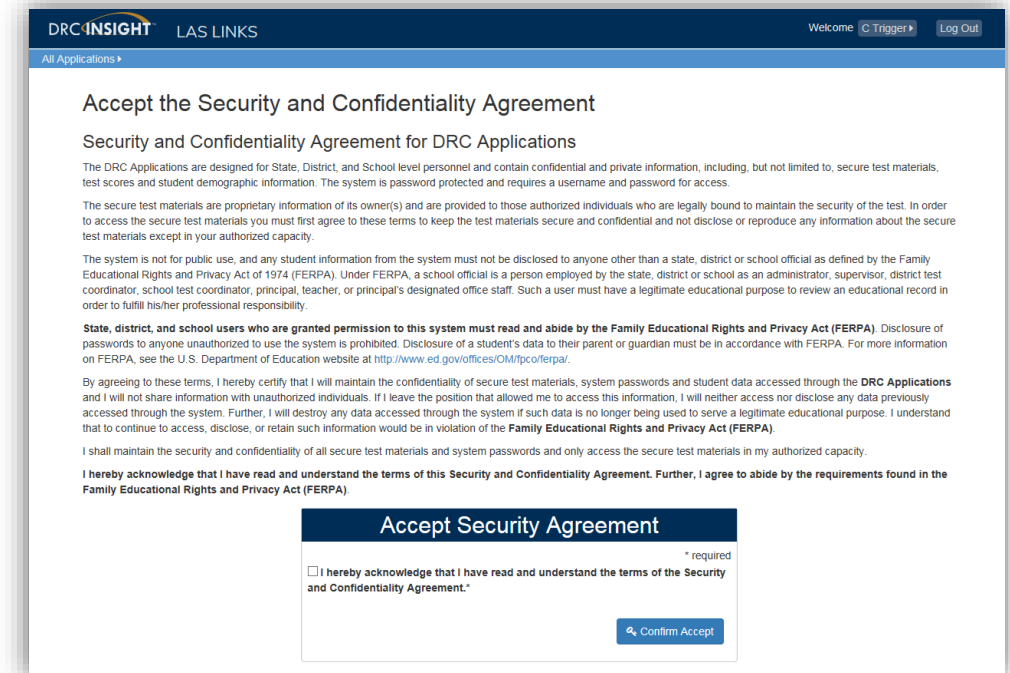
The screenshot shows a web form titled "Activate Account" with a dark blue header. Below the header, there are two input fields: "New Password *" and "Confirm New Password *". Both fields have a small eye icon to the right, indicating a password visibility toggle. A blue button labeled "Activate Account" is positioned at the bottom right of the form. A small asterisk and the word "required" are visible next to the "New Password" label.



The screenshot shows the DRC INSIGHT login page. On the left, there is a login form with fields for "Username" (containing "user@datarecognitioncorp.com") and "Password" (with a "Show Text" checkbox). A blue "Sign in" button is below the password field, and a "Forgot your password?" link is at the bottom. A red arrow points to the "Forgot your password?" link. On the right, there is a "Welcome to the DRC INSIGHT Portal" message with instructions on how to use the portal. Another red arrow points to the "Log On" link in the welcome message. The footer contains copyright information, links for "Privacy Policy", "Terms of Use", and "Contact Us", and the DRC logo.

Logging into the Portal

- If you forgot your password or you need a new welcome email (activation link is only active for 24 hours), click on “Forgot your password?”
- Your Username is your email address
- If the system recognizes you as a User, you will receive a new auto-email in a matter of minutes.

Home Page



- Navigate directly from the home page Documentation tab or from My Applications
- Check the Updates section and the System Status tab for updated system information

The screenshot shows the DRC INSIGHT Portal home page. At the top, there is a dark navigation bar with the DRC INSIGHT logo, "LAS LINKS" with a dropdown arrow, and "MY APPLICATIONS" with a dropdown arrow. A red arrow points to the "MY APPLICATIONS" dropdown. Below the navigation bar, the page title "DRC INSIGHT Portal" is displayed. The main content area is divided into two columns. The left column contains a vertical stack of six white boxes with icons and labels: "User Management", "Student Management", "Test Management", "Interactive Reports", "OnDemand Reports", and "Documentation". A red arrow points to the "Documentation" box. The right column features a "Welcome! Explore your options" section with four tabs: "Announcements", "Navigation", "Practice Tests", and "System Status". Below this is a "DRC INSIGHT Updates" section with two update cards. The first card, titled "Secure Application Updates", mentions a June 25, 2026 update to the DRC INSIGHT Test Engine. The second card, titled "Student Experience Enhancements", describes interface improvements for PreLAS Online and LAS Links Online.

DRC INSIGHT LAS LINKS MY APPLICATIONS

DRC INSIGHT Portal

Welcome! Explore your options

Announcements Navigation Practice Tests System Status

DRC INSIGHT Updates

Secure Application Updates

On June 25, 2026, DRC released an update to the DRC INSIGHT Test Engine. Devices **must be updated by July 30, 2026** for PreLAS Online and LAS Links Online testing to continue.

[Click here for more details](#)

Student Experience Enhancements

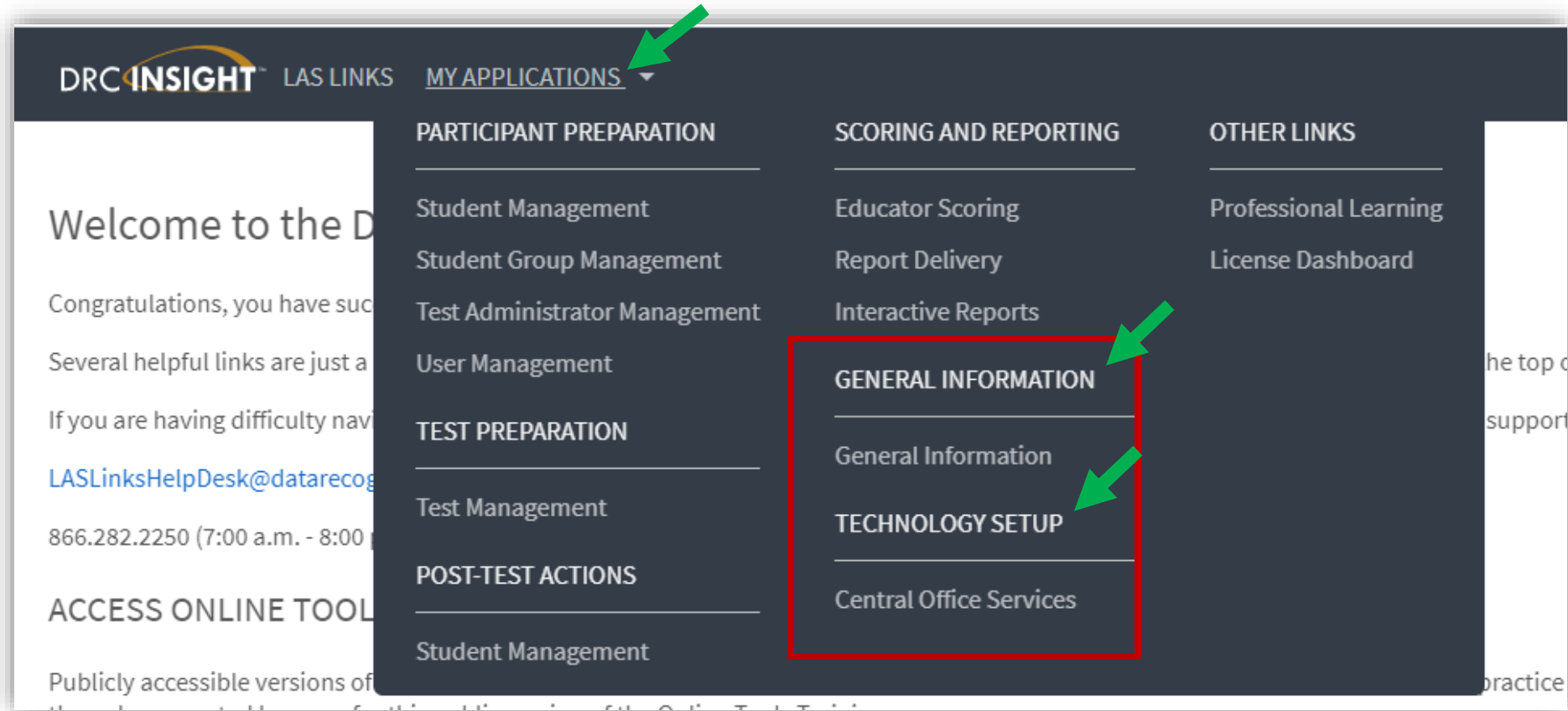
The Test Administrator (TA) testing experience (PreLAS Online) and the student testing experience (LAS Links Online) have undergone interface enhancements which will make the assessments easier to navigate.

For example, an exciting enhancement to the PreLAS Online interface is the integration of all audio files directly within the assessment, eliminating the need for TAs to access them from an external source. Click [HERE](#) to preview the PreLAS Online enhancements.

The LAS Links Practice Tests have also been enhanced. Click the **Practice Tests** tab above for more details.

Accessing Technology and Documentation

For all Technology set up steps, links, etc: Click on MY APPLICATIONS >> General Information and Technology Setup/Central Office Services:



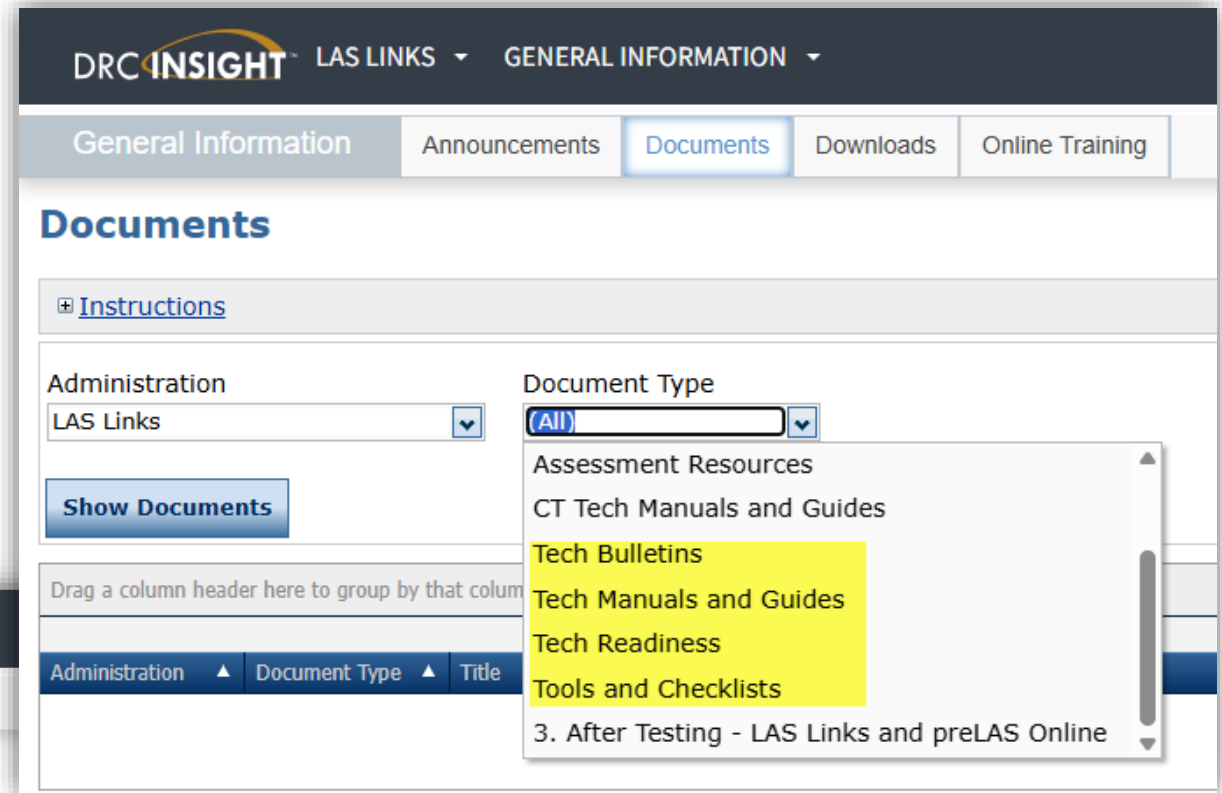
Technology Resources

Documents: Provides User Guides and Manuals for installation and portal navigation

- Includes Allowlists for network connectivity

Downloads: Provides installers for Chromebooks, PC's and Mac's. iPad installers may be found in the APP store.

- Updated System Requirements may be found under the Downloads tabs



DRC INSIGHT LAS LINKS GENERAL INFORMATION

General Information | Announcements | Documents | **Downloads** | Online Training

Test Setup General Information

Downloads

[Instructions](#)

Software Downloads

Testing Software Downloads				
Title	Platform	Operating Systems	Version	Action
DRC INSIGHT Secure App for iPad Installer	iPadOS	iPadOS 18.3, iPadOS 18.2, iPadOS 18.1, iPadOS 18.0, 17.7, 17.6, 17.5, 17.4, 17.3, 17.2, 17.1, 17.0, 16.7, 16.6, 16.5, 16.4, 16.3, 16.2, 16.1	15.2.0	
The DRC INSIGHT iPad app is now available from the Apple App Store. Search for DRC INSIGHT.				
DRC INSIGHT Secure App for Chrome OS Installer	Chromebook	Chrome OS recent stable channel	15.0.2	



Solution Overview



DRC INSIGHT™ Solution Overview



Bilingual/ESL Director

DRC INSIGHT Portal
Student and Test Setup

Test Tutorials Videos

Online Tools Training (OTT)



Technology Coordinator

DRC INSIGHT Portal
Installation and Configuration
Central Office Services (COS)
- COS Configurations
- COS Service Device

Test Tutorials Videos

Online Tools Training (OTT)



Student

Test Tutorials Videos

Online Tools Training (OTT)

DRC INSIGHT Secure Browser
- Online Tools Training
- Online Assessment



Site Installation and Support

COS Service Device



Central Office Services (COS) Service Device for local content hosting

Testing Devices



DRC INSIGHT Secure Browser is installed on testing devices to ensure a secure testing experience

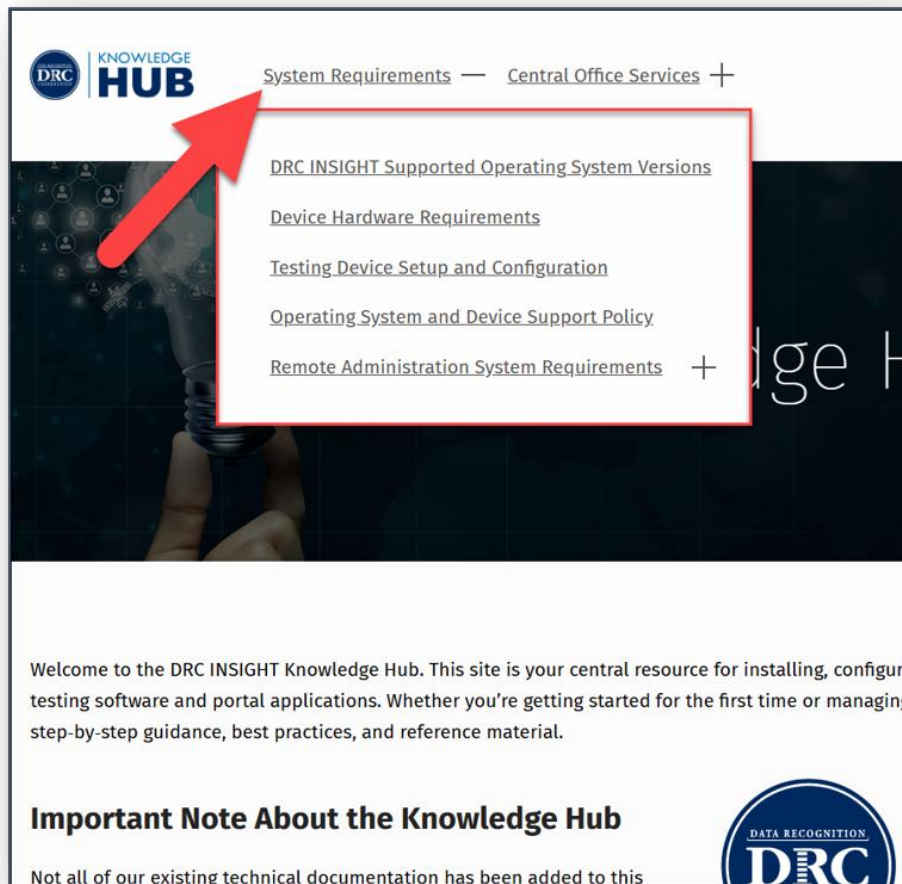
- User-friendly installation wizards
- No reliance or dependencies on third-party software
- No conflicts with other software running on devices
- Software automatically updates



DRC INSIGHT System and Network Requirements



System Requirements

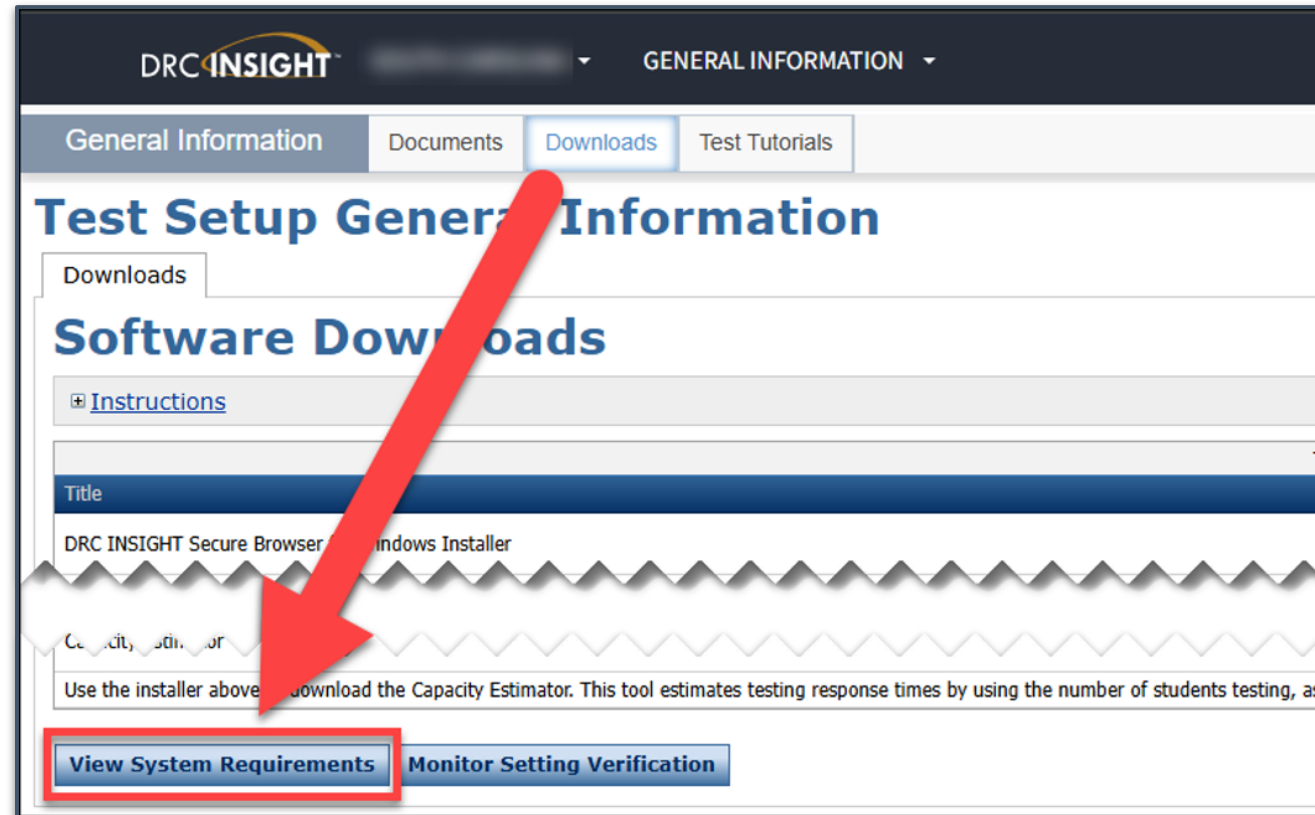


- System requirements are now available on the [Knowledge Hub](#)
- Knowledge Hub is regularly updated throughout the year and will have the latest information on:
 - Supported Operating System Versions
 - Device Hardware Requirements
 - Testing Device Setup and Configuration
 - OS and Device Support Policy
- More technology resources will move to the Knowledge Hub in the future

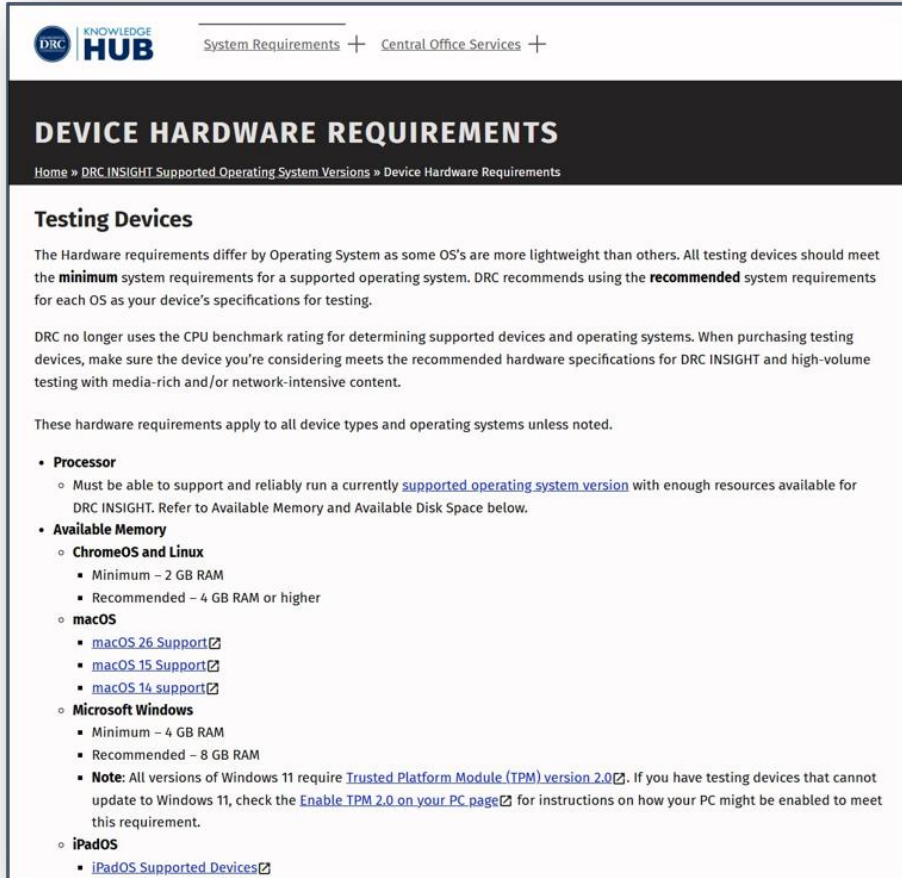


Accessing DRC System Requirements

Select My Applications → General Information → Downloads



System & Hardware Requirements



The screenshot shows the 'DEVICE HARDWARE REQUIREMENTS' page on the DRC INSIGHT Knowledge Hub. The page includes a breadcrumb trail: Home » DRC INSIGHT Supported Operating System Versions » Device Hardware Requirements. The main heading is 'Testing Devices'. The text explains that hardware requirements differ by Operating System and that DRC recommends using the 'recommended' system requirements for each OS. It also notes that DRC no longer uses the CPU benchmark rating for determining supported devices. A note states that these hardware requirements apply to all device types and operating systems unless noted. The page lists requirements for Processor, Available Memory, ChromeOS and Linux, macOS, Microsoft Windows, and iPadOS. For macOS, it lists links for macOS 26 Support, macOS 15 Support, and macOS 14 support. For Microsoft Windows, it lists links for Windows 11 support and Windows 10 support. For iPadOS, it lists a link for iPadOS Supported Devices.

Processor

- Must be able to support and reliably run a currently [supported operating system version](#) with enough resources available for DRC INSIGHT. Refer to Available Memory and Available Disk Space below.

Available Memory

- ChromeOS and Linux**
 - Minimum – 2 GB RAM
 - Recommended – 4 GB RAM or higher
- macOS**
 - [macOS 26 Support](#)
 - [macOS 15 Support](#)
 - [macOS 14 support](#)
- Microsoft Windows**
 - Minimum – 4 GB RAM
 - Recommended – 8 GB RAM
 - Note:** All versions of Windows 11 require [Trusted Platform Module \(TPM\) version 2.0](#). If you have testing devices that cannot update to Windows 11, check the [Enable TPM 2.0 on your PC page](#) for instructions on how your PC might be enabled to meet this requirement.
- iPadOS**
 - [iPadOS Supported Devices](#)

- **DRC INSIGHT Secure Browser** supported on Windows, macOS, Linux, iPadOS, and ChromeOS testing devices
- **COS Service Devices** supported on Windows, macOS, and Linux devices
- Testing device hardware requirements differ by OS
 - *Minimum and Recommended* system requirements listed for each supported OS
 - For best testing experience, devices should meet the **Recommended** system requirements

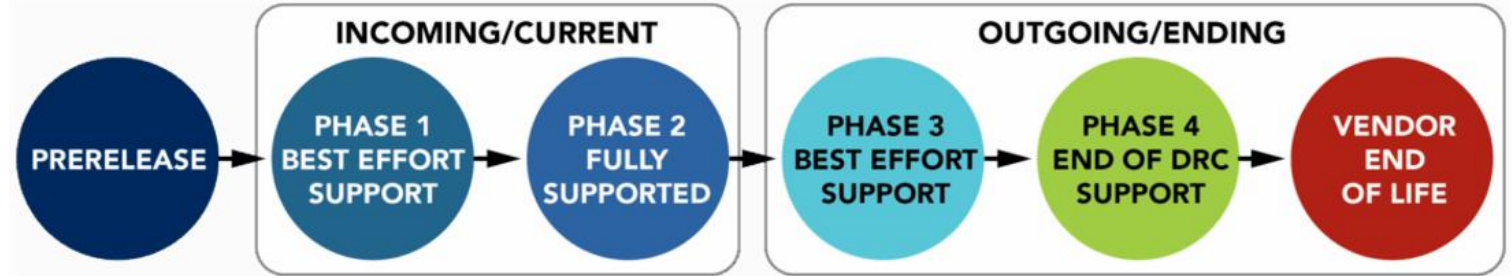
Note: Testing device OS does not need to match COS Service Device OS to connect.



Operating System Support Policy

Prerelease

- DRC works with vendors to test our software in their beta channel prior to new OS version release



Phase 1 and Phase 3: Best Effort Support

- Best effort support at both ends of the software lifecycle
- Assistance troubleshooting issues as best we can without a guaranteed resolution

Phase 2: Fully Supported

- Fully tested and verified versions of OS with full support if any issues are uncovered

Phase 4: End of Support

- OS versions on this list are blocked from running DRC software applications

Vendor End of Life

- OS version is not yet blocked from running DRC software applications but is not supported by the vendor
- DRC will allow use of this OS until the next major release of the DRC INSIGHT software

OS Version Support Updates

DRC INSIGHT SUPPORTED OPERATING SYSTEM VERSIONS					
Note: In the table below, "Yes" indicates DRC's current level of support.					
Operating System and Version Level	Phase 1: Best Effort Support	Phase 2: Fully Supported	Phase 3: Best Effort Support	Phase 4: DRC End of Support	Vendor End of Life
Windows 10 – 22H2			Yes	July 2026	October 2025
Windows 10 S mode			Yes	July 2026	October 2025
Windows 11 SE mode			Yes	July 2026	October 2026
Windows 11 – 22H2			Yes	July 2026	October 2025
Windows 11 – 23H2		Yes		July 2027	November 2026
Windows 11 – 24H2		Yes			
Windows 11 – 25H2		Yes			
Windows Server 2016		Yes		July 2026 Only for COS – SDs	
Windows Server 2019		Yes			
Windows Server 2022		Yes			
Windows Server 2025		Yes			
iPadOS 16.x			Yes	July 2026	Fall 2025
iPadOS 17.x		Yes			
iPadOS 18.x		Yes			
iPadOS 26.x		Yes			
iPadOS 27.x		Fall 2026			
Google – ChromeOS current stable channel		Yes			
macOS 13.x			Yes	July 2026	Fall 2025
macOS 14.x		Yes		July 2027	Fall 2026
macOS 15.x		Yes			
macOS 26.x		Yes			
macOS 27.x		Fall 2026			

Google Chrome OS

- The current stable channel is Fully Supported

Microsoft

- Windows 11 - 24/25-H2 is Fully Supported
- Windows 11 - 23H2 will move to End of Support July 2027
- Windows 10, Windows 11 - 22H2 at End of Support (7/31/2026)
- Windows Server at End of Support (7/31/2026)

Apple

- MacOS 14, and 15 are Fully Supported
- MacOS 13 at End of Support (7/31/2026)
- iPadOS 18, 26, 27 are Fully Supported
- iPadOS 17 will move to End of Support July 2027
- iPadOS 16 at End of Support (7/31/2026)



ChromeOS Device Support

- When the AUE date is reached:
 - OS updates no longer guaranteed; necessary security and functionality upgrades cease
 - Availability of Google Management Console for the device is suspended
- DRC does not offer support for unmanaged ChromeOS devices, even when meeting hardware and OS version requirements
- AUE based on model's first production date, not its purchase date
 - Refer to Google's [ChromeOS devices Auto Update Policy](#) for a list of devices and their AUE date



2026 Insight Updates and Changes

What Has Been Updated:

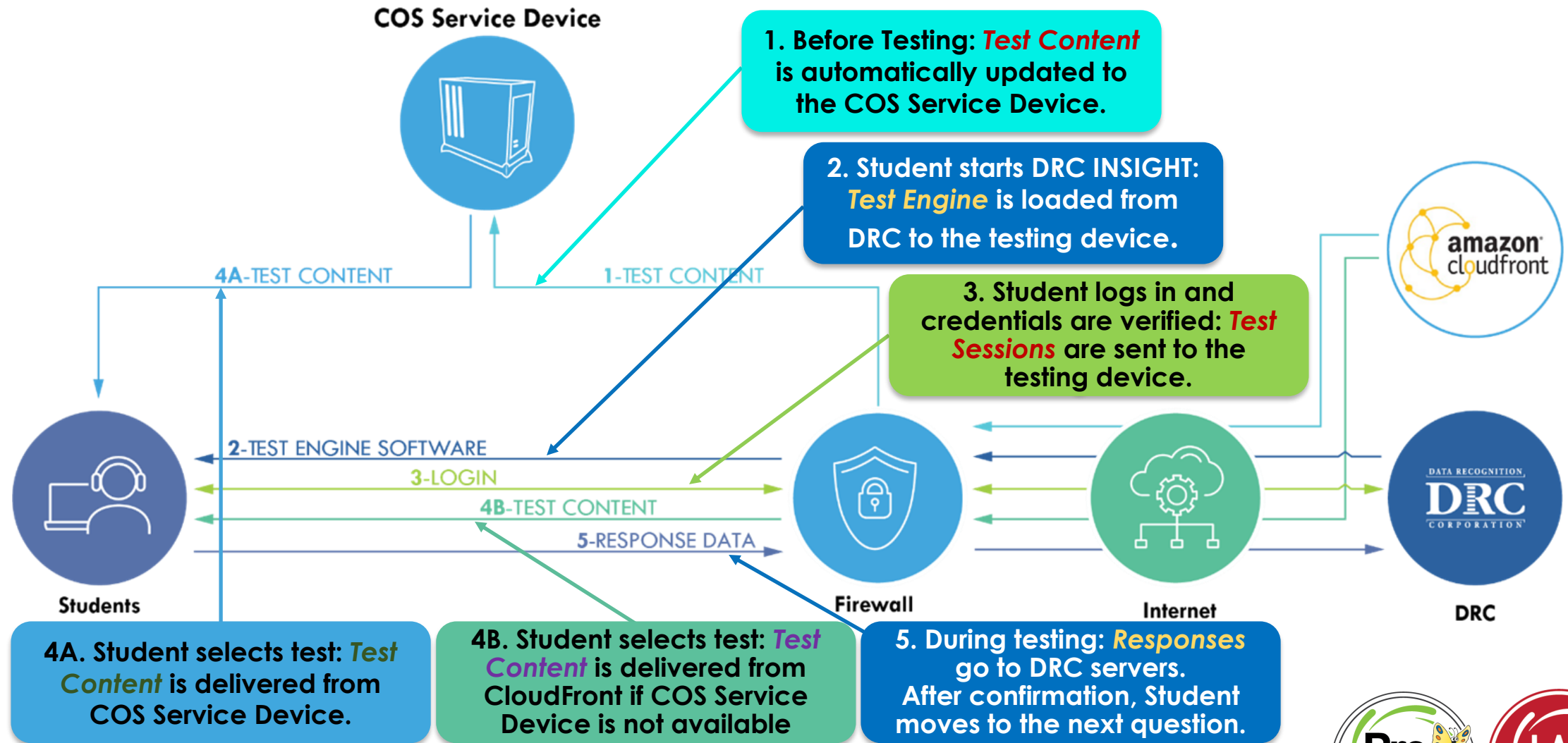
- New URLs added to the network allow-list
 - See *Technology User Guide: Volume I*
- DRC INSIGHT Secure Application updated to version 17.x
 - Will prompt to update when the application is launched
 - Admin rights no longer required on Windows devices (auto-update)
 - Admin rights required to update versions on macOS devices
- COS Service Device updated to Version 10
 - Auto-updates if left on overnight with internet connection, or update manually in the COS Application

What Has Not Changed:

- Supported Testing Device platforms
 - Windows, macOS, Linux, iPadOS and ChromeOS
 - Testing device hardware specifications



DRC INSIGHT Testing Network Traffic



Network Setup & Filtering

- Prioritize DRC INSIGHT traffic on **all** local network devices
- Ports, file types, and URLs that must be allowed are listed in the *Technology User Guide (TUG) Volume I*
 - URL list updates annually at minimum. New URLs are bolded for visibility
 - Wildcard address *.drcedirect.com can be used if supported by your network filter
 - Some filters may require allowlist of both the individual URLs and the wildcard address

URL Allowlist

Shared by all Assessments:

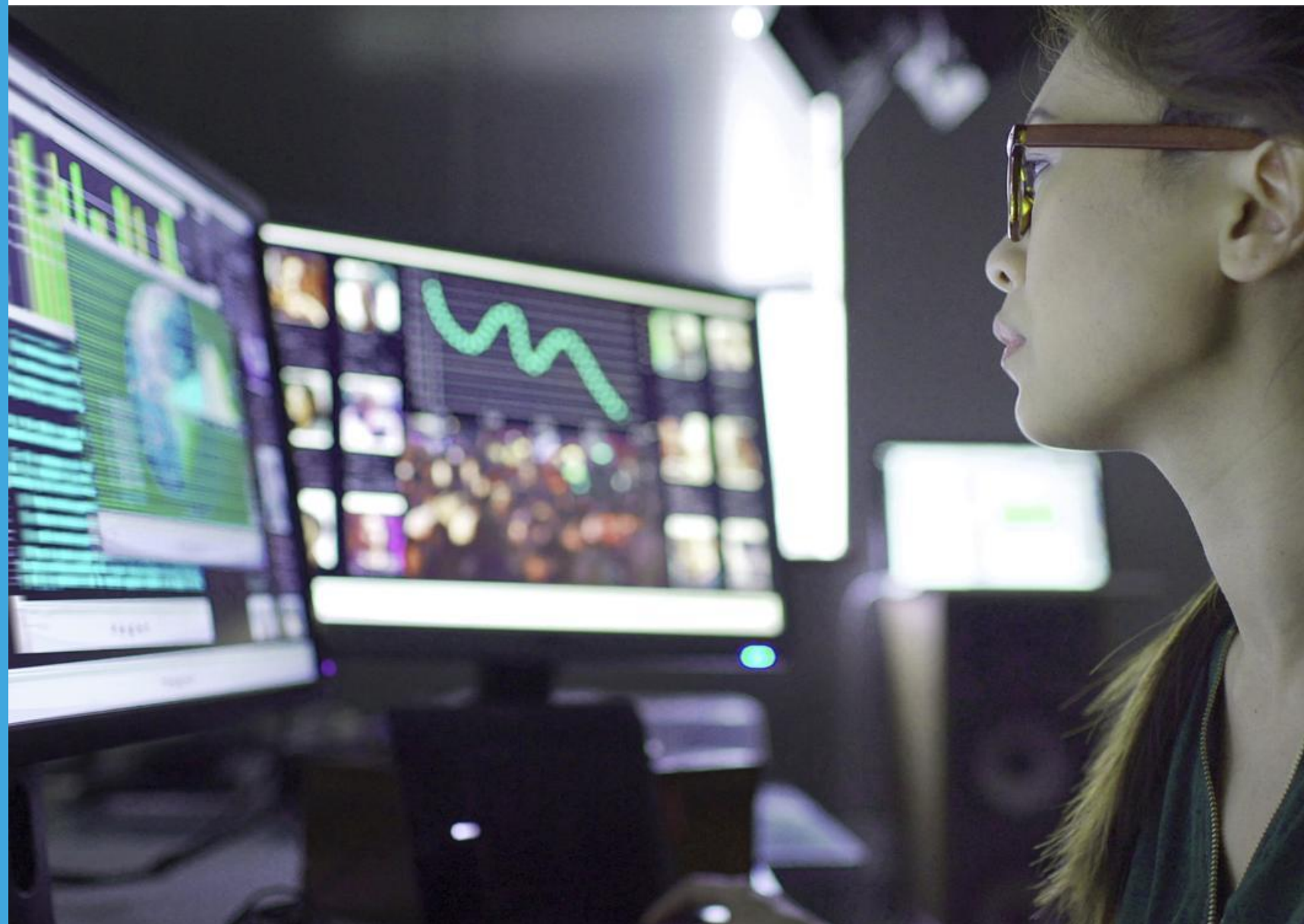
<https://api-gateway.drcedirect.com>
<https://api-gateway-cloud.drcedirect.com>
<https://cdn-content-prod.drcedirect.com>
<https://cdn-download-prod.drcedirect.com>
<https://drc-centraloffice.com>
<https://drc-white-prod.s3.amazonaws.com>
<https://dtk.drcedirect.com>
<https://wbte.drcedirect.com>
<https://us-east-1-content-hosting-for-n-locker-prod.s3.us-east-1.amazonaws.com>
<https://us-east-2-content-hosting-for-n-locker-prod.s3.us-east-2.amazonaws.com>
<https://www.drcedirect.com>

Check Technology
User Guide in DRC
INSIGHT Portal for
Most Current
Information



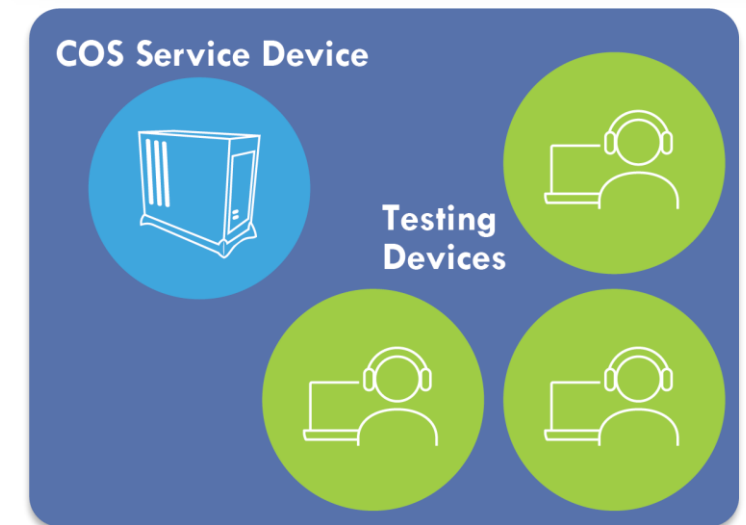
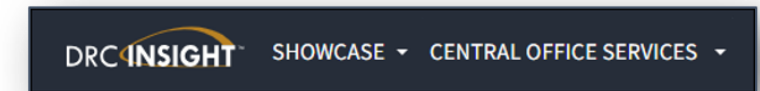
DRC INSIGHT™ Technology Setup

7/22/2021



Central Office Services (COS) Application

- Use the **Central Office Services** application in the DRC INSIGHT Portal to create, monitor, and maintain COS Configurations
- **COS Configurations** establish the association to testing programs, and manage where testing devices get test content
 - Additional settings can be specified for all connected devices in a COS Configuration
- **COS Service Devices** provide local content hosting services to a COS Configuration
 - If COS Service Device not used, or is unavailable for more than 4 hours, content comes direct from DRC



Example COS Configuration

Benefits of Using a COS Service Device

- Provides additional test security
 - Requires testing device to have the same network connection during the assessment
- Hosts testing content within the network (closer to the student)
 - Reduces demand on wide-area network and/or Internet bandwidth
 - Strongly recommended for accommodations (TTS) and assessments with audio, images, and video
- Addresses equity concerns around delivering equivalent and consistent student experiences across sites



DRC INSIGHT Technology Setup

Task 1:

COS - Service Device
Install and Configuration



Task 2:

Testing Device Setup



Task 3:

Managing COS Configurations



Task 1

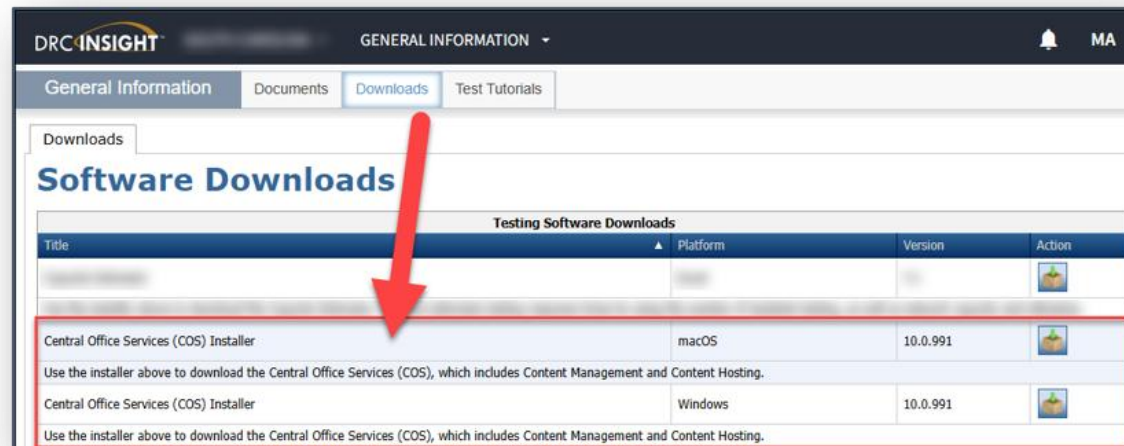
COS – Service Device Installation and Setup



COS Service Device Overview

Task 1

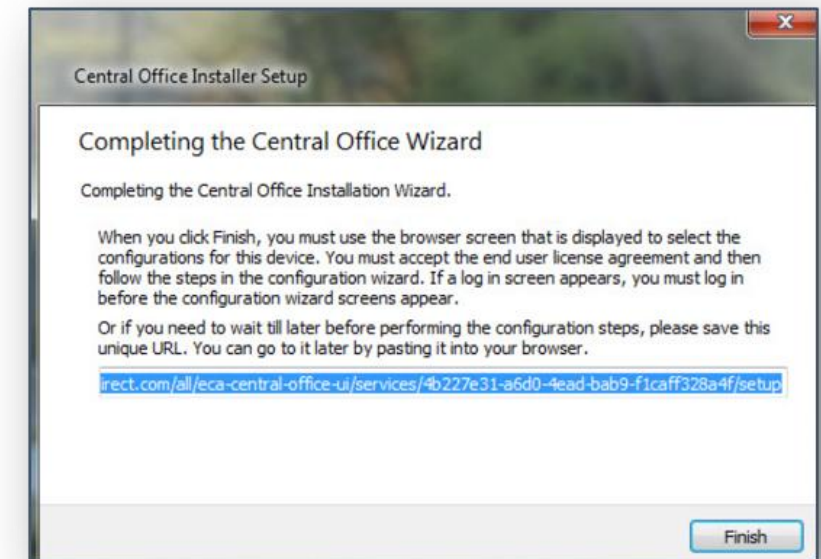
- COS-SD installers are available in DRC INSIGHT Portal Downloads
- Auto-updates to latest version
- COS-SD can provide local content hosting for multiple DRC assessments
- Multiple COS-SD can be pooled and linked to the same COS Configuration
 - Default selection process uses a “round-robin” approach
 - Alternatively, local load-balancing hardware and software is supported



COS Service Device – Installation

Task 1

1. Download and launch installer on your COS-SD host machine
2. Follow on-screen prompts in Central Office Installation Wizard
3. When prompted, it is recommended to use the default file locations
4. Configure Service Ports
 - Specify the base port (default: 55222)
 - Consecutively numbered additional ports are auto-selected
5. Test Service Ports
 - Click 'Test' to verify port availability
 - Click 'Next' proceed to final step
6. Save the displayed URL in the '*Completing the Central Office Wizard*' window to resume the setup process later if necessary. Otherwise, press **Finish** to complete installation



COS Service Device – Link COS Configuration

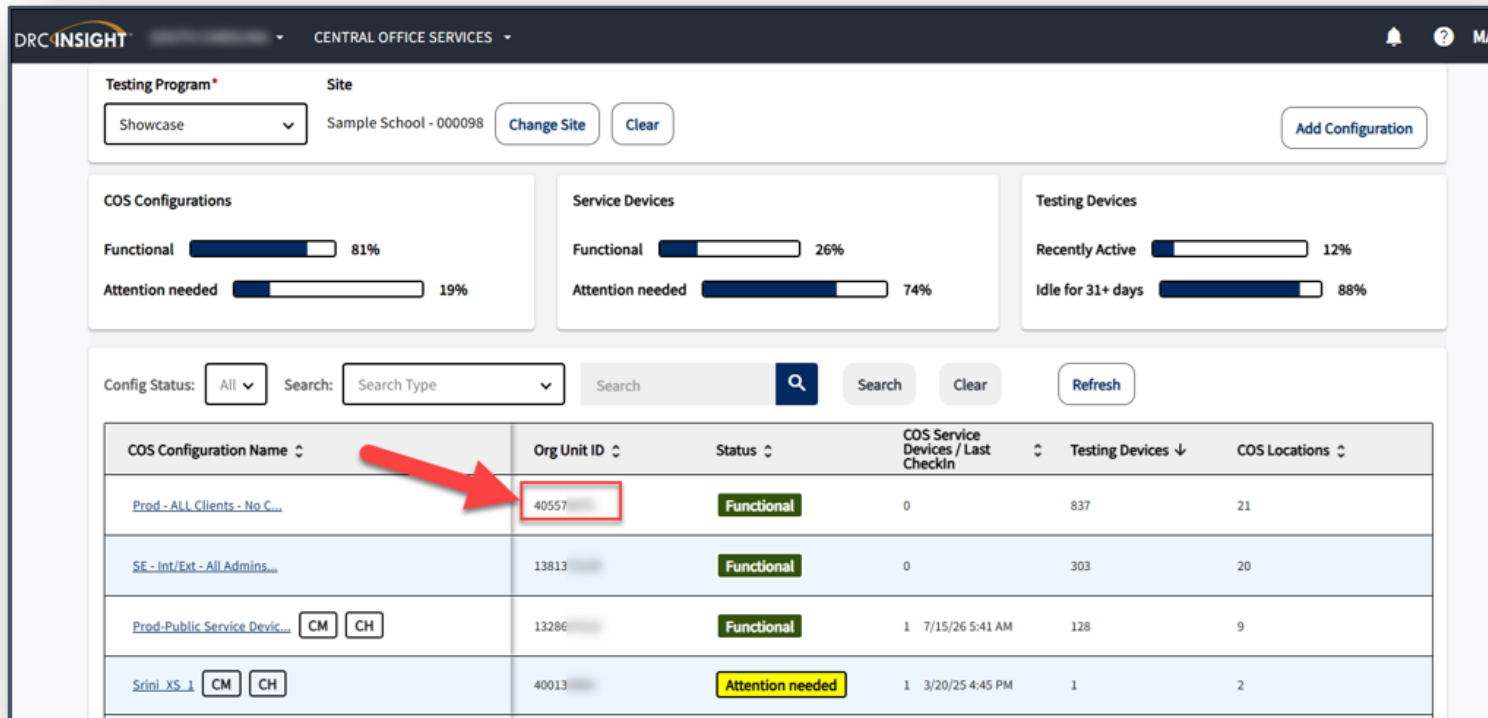
Task 1

- The installation wizard will automatically launch the DRC INSIGHT Portal to proceed with COS-SD setup
 - If not already signed in, the Portal login window will display
- When the 'Configure Central Office Services' page displays, complete the five-step process for creating a new COS Configuration
 - Check the Use Existing Configuration option in Step 1 to link to an existing COS Configuration

Detailed instructions for this process are available in the **Knowledge Hub** > [Creating the Initial Central Office Services \(COS\) Configuration](#)

Central Office Services Dashboard

Task 1



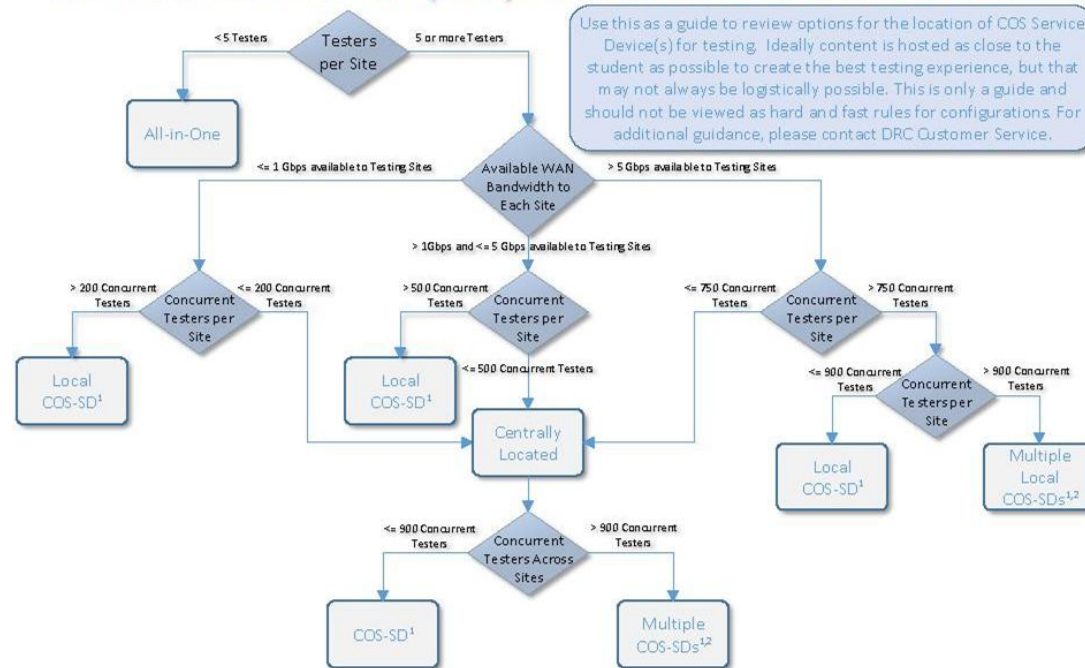
- All COS Configurations at your site are displayed in the COS Dashboard
- It may take a few minutes for newly created COS Configurations to appear
- You are now ready to register testing devices to your COS Configuration(s)

Note: Org Unit ID is used to register testing devices

COS Service Device Decision Guide

Task 1

Central Office Services (COS) Service Device Decision Guide



¹ The number of concurrent Testers the COS Service Device can support will vary depending upon the hardware configuration. See Supported System Requirements for details.

² Multiple COS Service Devices can be configured using the default COS round robin load balancing or can be configured behind a locally supported hardware load balancer.

Rev 2.0

Helps answer:

“Where should the COS Service Device be located?”

Location guidance based on testing population and available network capacity.



Testing Site Capacity Estimator

Task 1

DRC INSIGHT ONLINE LEARNING SYSTEM

Testing Site Capacity Estimator

Content Management Information

Using COS Service Device for Content Hosting:

Testing Volume Information

Students Testing with Fixed-Form at the Same Time:

Students Testing with CAT at the Same Time:

Accommodated Students Testing at the Same Time:

Total Students Testing at the Same Time:

Estimated % of Students Starting the Test at Nearly the Same Time:

Estimated % of Students Responding at Nearly the Same Time:

Network Information

Internet Service Provider Connection Capacity: (Mbps)

Wide Area Network (WAN) Connection Capacity: (Mbps)

Local Area Network (LAN) Connection Capacity: (Mbps)

Testing Devices Average Connection Speed: (Mbps)

Percent of Bandwidth Available for Testing:

Type of Internet Connection:

Launch of DRC INSIGHT

Average Time to Download Test Engine: Seconds (Good)

Start of Test

Average Time to Download a Fixed-Form Testing Form: Seconds (Good)

Average Time to Download a CAT Form: Seconds (Good)

Average Time to Download an Accommodated Testing Form: Seconds (Good)

During the Test

Average Wait Time Between Fixed-Form Items: Seconds (Good)

Average Wait Time Between CAT Form Items: Seconds (Good)

Average Wait Time Between Accommodated Form Items: Seconds (Good)

Performance Scale:

Good Performance (Green) | Acceptable Performance (Yellow) | Poor Performance (Red)

	Average Form Size per Test	Average Size of Each Response	Average Size of Next Item
Reading Domain	1.0 MB	5.0 KB	2.5 MB
Listening Domain	1.0 MB	5.0 KB	2.5 MB
Writing Domain	1.0 MB	25.0 KB	2.5 MB
Speaking Domain*	1.0 MB	1.2 MB	2.5 MB
Test Engine	3.6 MB		

*80 KB slices/sec for 15 secs

Important: The Testing Site Capacity Estimator can only provide an estimate—it cannot factor in all possible variables and possible network traffic that can impact performance.

ver. 4.2

Assists site planning by factoring in site variables and showing how they may impact performance and student's testing experience

Task 2

Testing Device Setup



DRC INSIGHT Secure Browser - Overview

- Installed on testing devices to help provide a secure testing experience
- Install once and used by all DRC-administered test programs



Task 2

Windows, macOS, and Linux device Installer

Available in the DRC INSIGHT Portal (My Applications – General Information – Downloads)

iPadOS, and ChromeOS device Installer

Available in Apple's App Store, and Google Play Store

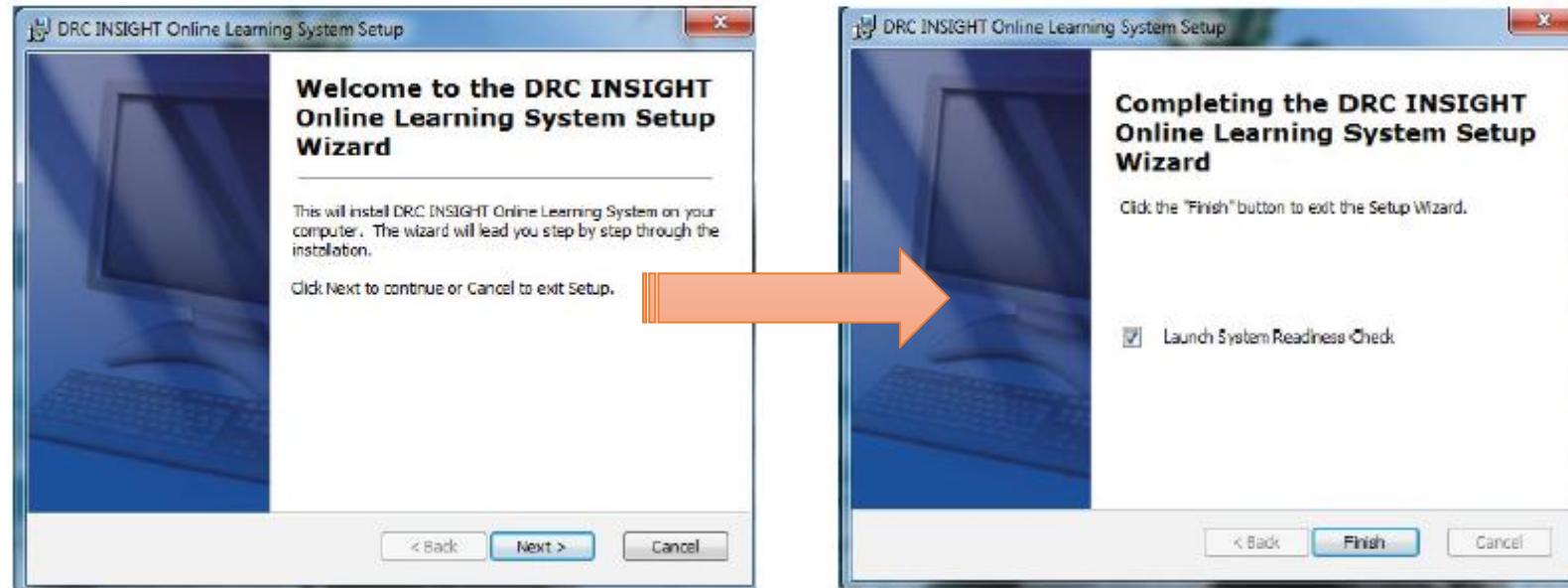
- For iPadOS, the installer is only available in the App Store directly to the device or downloaded to a Mobile Device Manager (MDM) and deployed via MDM
- For ChromeOS, the installer is only available via a PWA URL link to the Google Play store and deployed using the Google Admin console



DRC INSIGHT Secure Browser

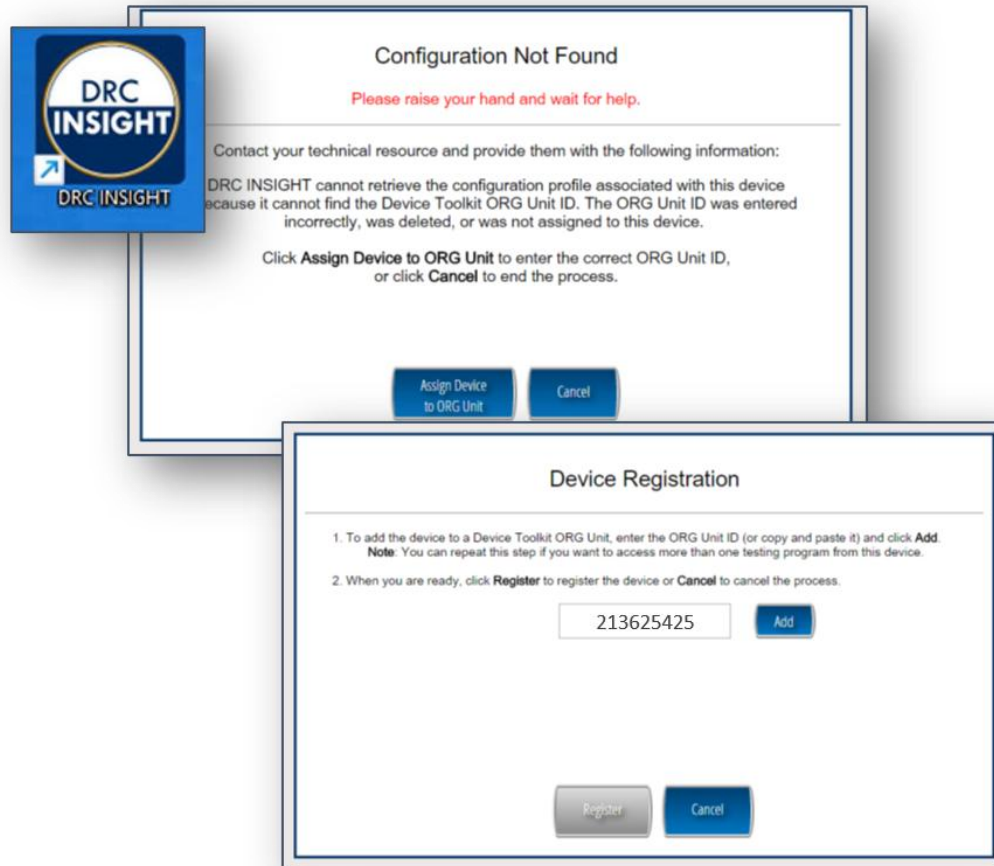
Task 2

DRC INSIGHT Secure Browser can be manually installed on each testing device or using mass distribution solutions (based on OS) to install on a group of testing devices.



Testing Device Registration

Task 2



1. Launch DRC INSIGHT Secure Browser
2. Register device with a COS Configuration by clicking **Assign Device to ORG Unit**
3. Enter Org Unit ID for desired Configuration
4. Click **Register**

DRC INSIGHT System Readiness Check

Task 2

System Information

Client Version	Configuration Source	Installation Directory	
16.0.0	Device Toolkit	C:\Program Files\Data Recognition Corporation\	
Machine Name	User Name	Operating System Level	OS Version
DRC	MAIley	Microsoft Windows 11 Enterprise Edition, 64-bit	10.0.26100
Testing Device ID	Service Device Domain Name	Content Hosting	HTTPS Proxy
		No	
COS Configuration Name		COS Org Unit ID	Location
SE - Int/Ext - All Admins		13813	Drc Use Only - Sample District N/A

Required Test List

Status	Test Name	Details
✓	Audio Capability	Details
✓	Internet Connection	Details
✓	Operating System Level	Details
✓	RAM	Details
✓	Screen Resolution	Details
✓	Secure Browser Client Version	Details
●	Service Device Connection	Details
●	Service Device Version	Details
✓	User Agent	Details

Execute Tests

Test Audio

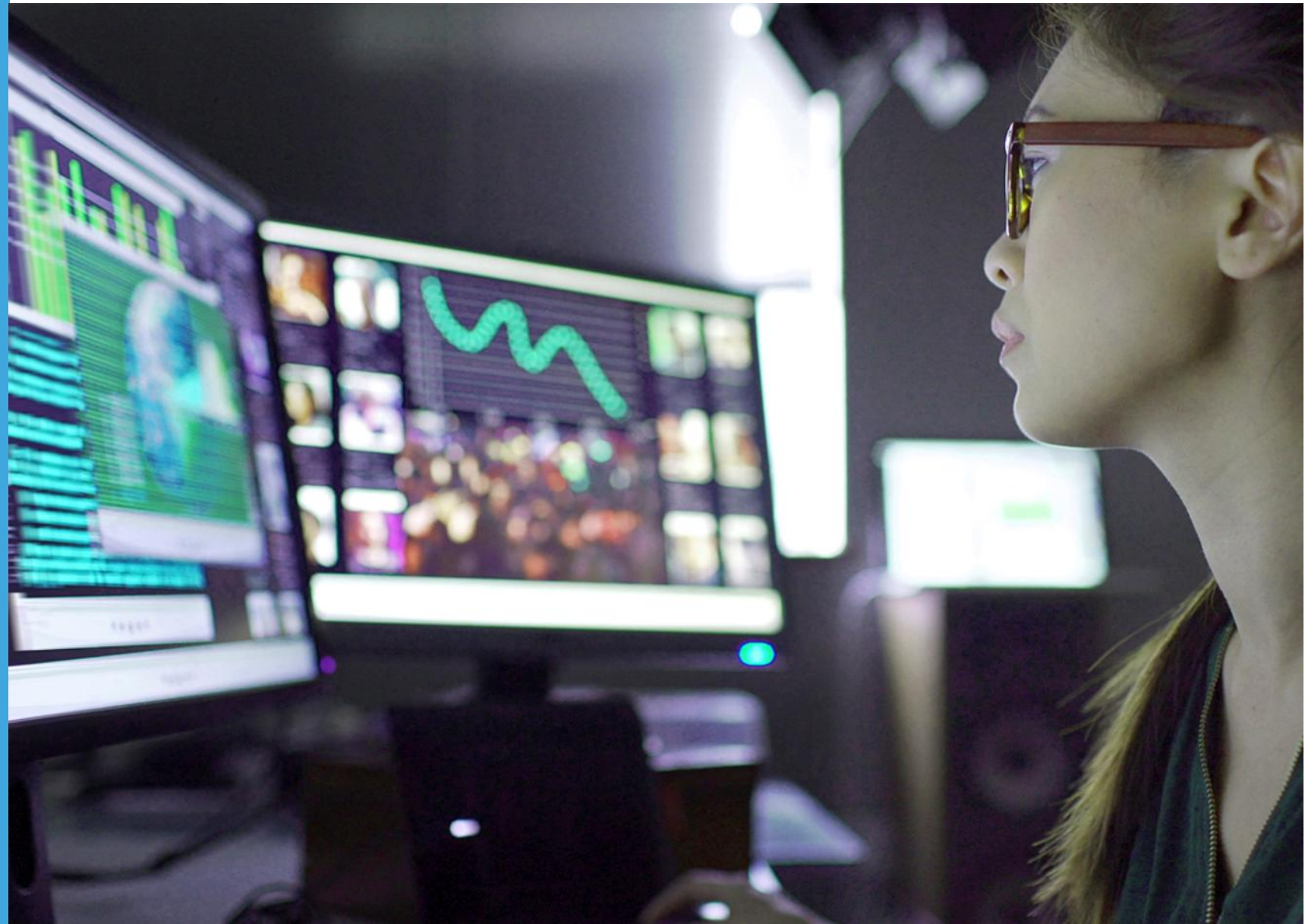
Exit

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- Verifies that each testing device meets the minimum system requirements for testing
- Access Code for manual run: **7745**
- Ensures testing device is operating properly prior to testing
- Limits delays on the day of testing

Task 3

Managing COS Configurations

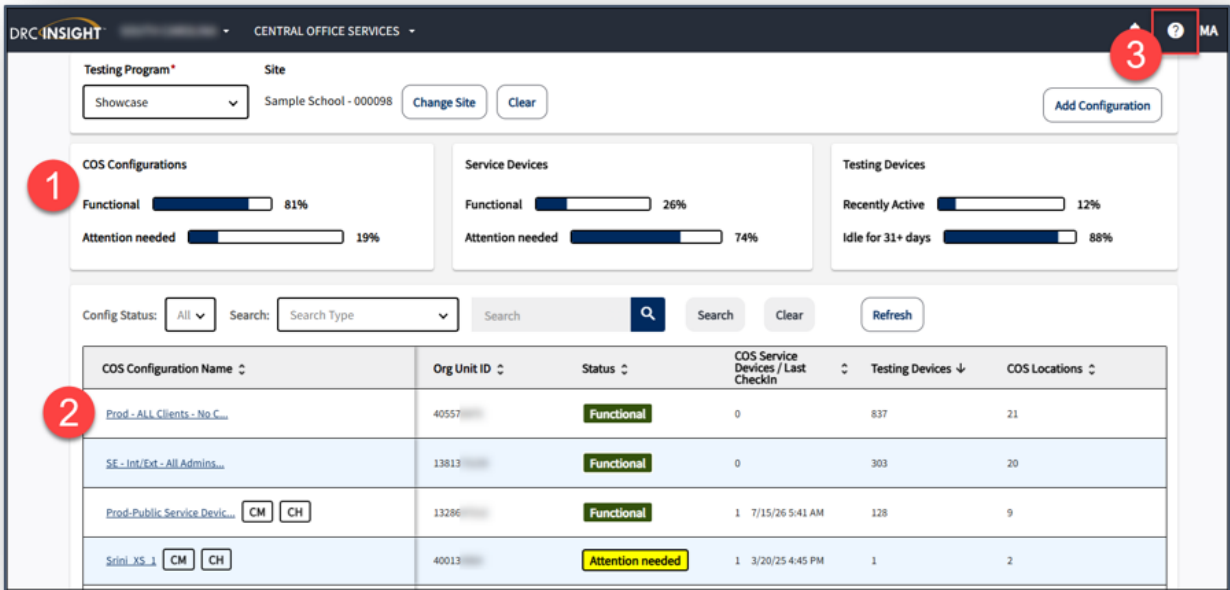


COS Dashboard

From the COS Dashboard, you can review, monitor, and manage your COS Configurations, COS-SDs, and Testing Devices.

Task 3

- 1. COS Dashboard Charts** – Displays a color bar indicating the percentage of COS Configurations or devices that have a particular status
- 2. COS Configuration Info** – Information about the COS Configurations that are displayed. Click on the name of a COS Configuration to manage its settings
- 3. Central Office Services Help** – Question mark at the top right corner links to related Knowledge Hub resources



Managing COS Configurations

Configuration Information Tab

Task 3

The screenshot shows the DRC INSIGHT web application interface. At the top, there's a navigation bar with 'DRC INSIGHT' and 'CENTRAL OFFICE SERVICES'. Below this, a breadcrumb trail reads 'Home → Configuration → Configuration Information'. The main heading is 'Prod-Public Service Device', with a 'Delete Configuration' button to its right. Under 'Org Unit ID:', there's a tabbed interface with 'Configuration Information' selected and highlighted by a red box. Other tabs include 'Testing Devices', 'Service Devices', 'Locations', 'Content Management', 'Content Hosting', and 'Deployment'. In the 'Configuration Information' tab, there's a 'Configuration Name*' field containing 'Prod-Public Service Device' and an 'Update Configuration' button. Below this, the 'Testing Devices Configuration' section has two toggle switches: 'Enable Auto Updates for testing devices' (which is turned on) and 'Use Proxy Host or Restricted Proxy' (which is turned off). The footer contains copyright information '© DRC Insight 2026', links for 'Contact Us', 'Terms of Use', 'Privacy Policy', and 'Browser Requirements', and the DRC logo.

Ability to:

- Update COS Configuration name
- Enable Auto-updates
- Change the use of a proxy host if required

Managing COS Configurations

Task 3

Testing Devices Tab

Ability to:

- Verify Devices' status in the COS Configuration
- Move devices between COS Configurations
- Remove Testing Devices

DRC INSIGHT CENTRAL OFFICE SERVICES

Home → Configuration → Testing Devices

Prod-Public Service Device Delete Configuration

Org Unit ID:

Configuration Information **Testing Devices** Service Devices Locations Content Management Content Hosting Deployment

Testing Device: Add

Search: Search Search Clear Readiness Check: 7745 Refresh Data Move Remove

☐	ID ↕	Name ↕	Version	User	Type ↕	Internal IP ↕	External IP ↕	Last Seen ↕
☐	20f3804a-fa4a-	DRC29987	17.0.1	TRiesgraf		192.	64.	7/7/26 12:14 PM
☐	a8b19d64-ac6f-		17.0.0	--		107.		6/26/26 3:26 PM
☐	bd92ebcf-db7-	DCWTD0T58453989	17.0.0	Administrator		10	64.	6/26/26 12:27 PM
☐	26bd5435-97e-		17.0.0	--		107.		6/25/26 2:41 PM
☐	b5bee954-5d5-	DRC29987	17.0.0	TRiesgraf		192.	64.	6/15/26 3:33 PM
☐	5a54ed2b-2dc-	Andrea	16.0.0	--		64.		5/27/26 1:47 PM

Managing COS Configurations

Service Devices Tab

Task 3

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Ability to:

- Verify the status of linked COS-SD(s)
- Add or Remove COS-SD
- Update the software version of the device
- Validate COS-SD content
- Change the COS-SD name



Managing COS Configurations

Locations Tab

Task 3

Ability to:

- Manage testing programs the COS Configuration supports
- Add or remove testing programs
 1. Select a Testing Program from the dropdown list
 2. Select a Site and find the site or district using the name or site code
 3. Select Add Site to add the testing program location

The screenshot shows the 'DRC INSIGHT' web application interface. The top navigation bar includes 'LAS LINKS' and 'CENTRAL OFFICE SERVICES'. The breadcrumb trail is 'Home > Configuration > Locations'. The main heading is 'SE Dedicated for BCON, LL, TABE, TR'. Below this, the 'Org Unit ID: 136' is displayed. A 'Delete Configuration' button is in the top right. The 'Locations' tab is highlighted with a red box. Below the tabs, there are two input fields: 'Testing Program*' with a dropdown menu showing 'Showcase' (marked with a red circle 1), and 'Site' with the text 'Sample School - 000098' (marked with a red circle 2). To the right of the 'Site' field are three buttons: 'Change Site', 'Clear', and 'Add Site' (marked with a red circle 3). Below these fields is a section titled 'Locations (4)' with a 'Remove' button. It contains a table with three rows of location data.

Select	Location	Actions	Configuration Status
☐	Drc Beacon (BC) > Sample District		Service Device
☐	Tabc (TB) > Sample District		Service Device
☐	Las Links (LL) > Sample District		Service Device

Managing COS Configurations

Content Management Tab

Task 3

Ability to:

- Select the appropriate test content to be hosted on the linked COS-SD
- Select any accommodations to be hosted on the COS Service Device
 - TTS/HVA content will remain "checked" if selected in the prior year
 - VSL content needs to be re-selected each year

DRC INSIGHTS LAS LINKS CENTRAL OFFICE SERVICES

Home → Configuration → Content Management

SE Dedicated for BCON, LL, TABE, TR

Org Unit ID: 136

Configuration Information Testing Devices Service Devices Locations **Content Management** Content Hosting Deployment

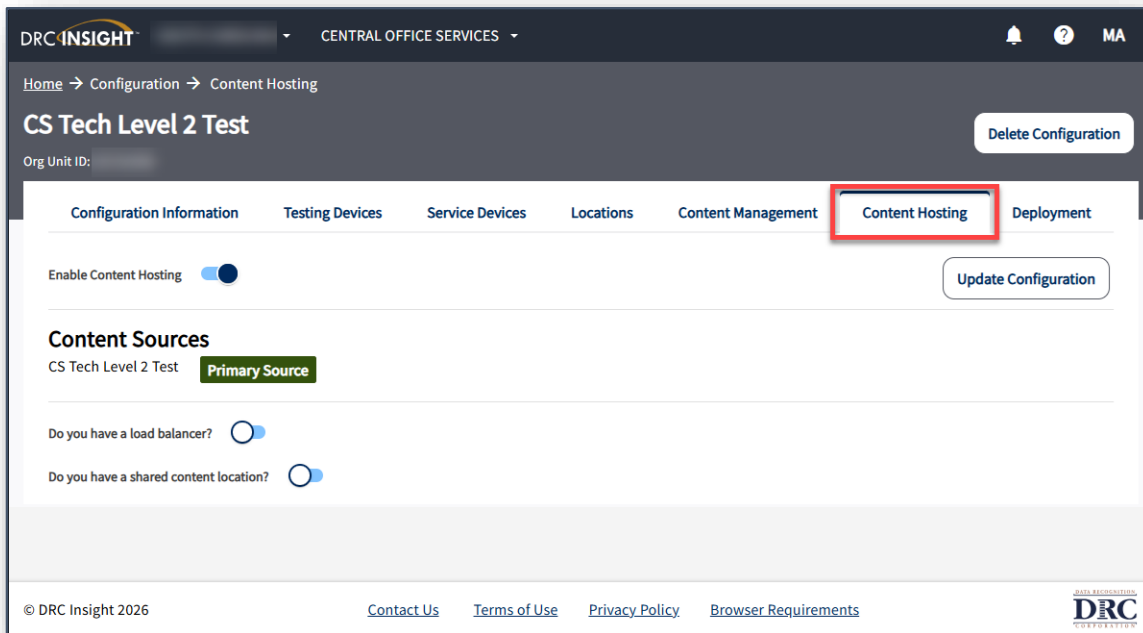
Enable Content Management ☒ Update Configuration

☐ Admin	TTS/HVA	VSL
☒ EBC671 DRC BEACON	☐	☐
☒ EBC801 DRC BEACON GA	☐	☐
☒ ETB219 TABE	☒	☐
☒ ELL030 LAS Links	☒	☐
☒ ELL040 preLAS Online	☐	☐
☐ ELL050 LAS Links 2.0	☐	☐
☐ ELL060 preLAS Online 2.0	☐	☐

Managing COS Configurations

Content Hosting Tab

Task 3



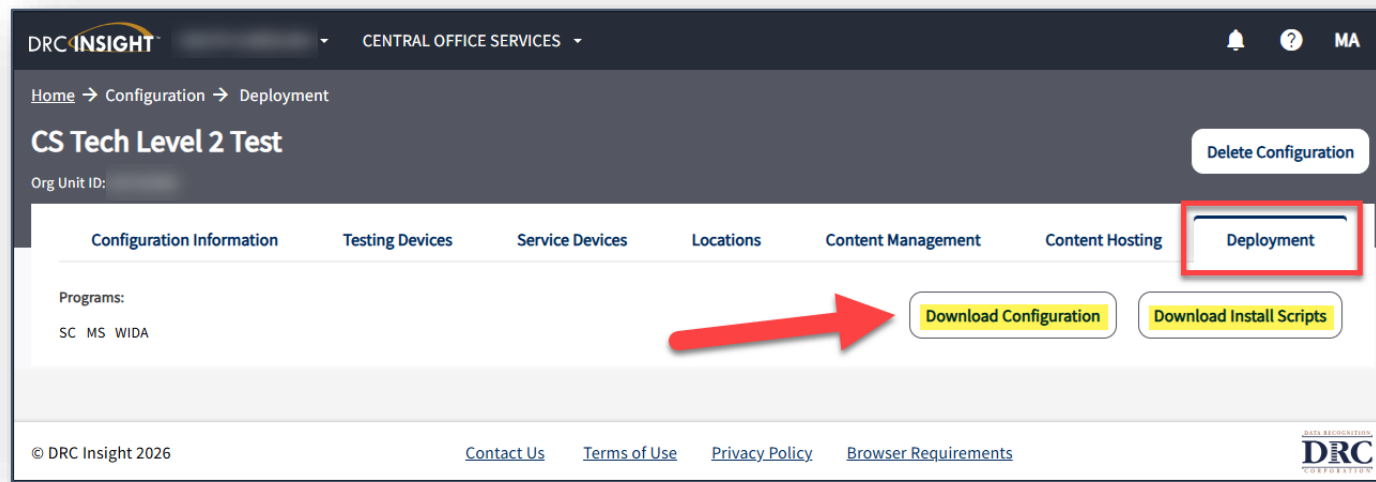
Ability to:

- Toggle Content Hosting for COS Configuration
- Manage local load balancing hardware / software
- Manage Shared Content

Managing COS Configurations - Deployment

Task 3

- You can use COS to create a deployment file for Testing Devices and/or Service Devices using an existing COS Configuration
- Use these files to configure your COS Testing Device and/or COS – SDs silently (non-interactively in batch mode)
- Detailed instructions for configuring deployment files are available in the **Knowledge HUB > [COS Deployment](#)**



Review Your Configurations

Task 3

- Select the necessary content for students' testing program(s) under the Locations tab
- Ensure the proper assessments and accommodations are selected under Content Management tab before testing begins
 - Always press **Update Configuration** button after making changes
 - Updated content download times will vary depending on your site's internet speed and bandwidth, so prepare accordingly
- Before testing begins each day, verify your COS Configuration(s) status in the COS Dashboard (*i.e., Functional vs. Attention Needed*)



Testing Device Preparation Recommendations



Device Preparation Recommendations

- DRC INSIGHT software does not change device settings or turn off background processes
 - Devices may have applications that could assist students during the assessment, compromising the integrity of the test
 - Software and processes running in the background consume CPU and memory, which take resources away from the test engine and may trigger test security protocols
- **Local Responsibility and Best Practices:**
 - For both **test security** and **device performance**, DRC recommends that unnecessary background processes and software be removed, turned off, or disabled
 - DRC also recommends reviewing all other processes and software running in the background and have a procedure for temporarily disabling them before the assessment - reenabling them once testing is completed

Device Preparation Recommendations (*cont.*)

- Examples of background programs include but are not limited to:
 - Automatic Updates
 - Typing assistant and grammar checking (*e.g., Grammarly, Ginger Software, ProWritingAid*)
 - Classroom monitoring tools (*e.g., Linewize, Classwize, Wellbeing, GoGuardian, Securly*)
 - Remote access/remote control (*e.g., TeamViewer, AnyDesk, Remote PC, LogMeIn*)
 - Intelligent Personal Assistant (IPA) (*e.g., Siri, Gemini, Chat GPT, Copilot*)
 - Collaboration tools (*e.g., Teams, Zoom, Google Chat and Meet, Webex*)
 - Screen Capture Software (*e.g., OBS Studio, Microsoft Game Bar, Snagit, Camtasia, Loom*)
 - Native device accessibility features (*e.g., Windows and Mac closed captions feature, Chromebook Accessibility screen reader, etc.*)
- More information is available in the **Knowledge Hub** > [Testing Device Setup and Configuration](#)

ChromeOS Device Settings

ChromeOS device display **Zoom** should be set to **100%** (default)

- Reset zoom: Press **Ctrl + 0**
- Refer to this [Google Support Article](#) for information on managing Chromebook display settings

ChromeOS device **Screen Resolution** should be set to **default**

- Reset resolution: Press **Ctrl + Shift + 0**
- May need to adjust to meet minimum screen resolution requirement of **1024 x 768**

ChromeOS devices **must** be set to **US English Keyboard**

- Required to display quotation marks and apostrophes
- Check at least a week prior to testing to allow prior keyboard settings to be cleared from cache
- Toggle keyboard language: Press **Ctrl + Shift + Spacebar**
 - Consider removing all keyboards but US English Keyboard via Google Admin Console



Apple iPad Settings

iPad devices must have **Smart Punctuation** disabled

- Required to display quotation marks and apostrophes
- Disable Smart Punctuation before a student launches DRC INSIGHT
 - In iPadOS Settings App, Select **General**, Select **Keyboard** and toggle **Smart Punctuation** to **Off**

iPad devices in COS Configurations with multiple testing programs must have **Cross-Website Tracking** enabled

- Using iPadOS Settings App, Select **DRC INSIGHT**, toggle **Cross-Website Tracking** to **On**

Recommend iPad **Content & Privacy Restrictions** be toggled **Off**

- If toggled On, include the following URLs under the ALWAYS ALLOW list:
 - wbte.drcedirect.com
 - drc-centraloffice.com
 - drcedirect.com



Support and Troubleshooting Resources

TROUBLESHOOTING

Troubleshooting Common Issues

Schools should have a plan for remedying and escalating issues during testing. The *Technology User Guide Volume IV: Troubleshooting* is a valuable resource for resolving most technical issues locally.

Common issues include:

- Network connection issues
- Configuration not found
- Peripherals not setup before testing
- No Audio



LAS Links Online Testing System Status

<https://status.drcedirect.com/LL>

Status of each system, as well as additional details, when issues are identified

DRC INSIGHT LAS LINKS SYSTEM STATUS

✓ All Systems Operational

Last refreshed at 3:19 PM [Refresh](#)

SERVICE	STATUS
DRC INSIGHT Portal Test Setup, Administration, and Reporting	Normal Operations
Educator Scoring Local Student Scoring	Normal Operations
DRC INSIGHT Online Testing Online Testing	Normal Operations

The LAS Links Customer Service team can be reached at 1-866-282-2250 or by email at LASLinksHelpDesk@datarecognitioncorp.com.

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Chromebook Display – Troubleshooting

Issues with how test content is displaying on a Chromebook device are usually caused by the device display settings. The following troubleshooting steps resolve most display issues on Chromebooks.

- Close the DRC INSIGHT application
- Check the **Screen Resolution**
 - Minimum screen resolution of 1024 x 768 pixels is required for testing
 - Reset to default resolution using keyboard shortcut **Ctrl + Shift + 0**
- Check screen **Zoom** level
 - Zoom levels above 100% may result in test content appearing “cut off” for students
 - In rare cases, some Chromebook models may require zoom to be set to 90%
 - Reset to default resolution using keyboard shortcut Ctrl + 0
- Re-launch DRC INSIGHT and have the student resume testing
 - If the display issue persists, try using a different testing device if one is available. If further support is needed, contact DRC Customer Service



Troubleshooting Test Exit Events

A test exit event is when a student's test is stopped abruptly. There are several reasons this can occur, ranging from CPU focus being pulled away from the test engine – to an accidental keystroke by a student.

The following actions can be taken to prevent or resolve unexpected exit events during testing.

- **Review Error Message Details**
 - Error messages include details that help identify what caused the test to stop
 - Examples include: *“Blocked Process Detected! ms-teams.exe”* or *“Audio/Video Recording or Windows Game Bar Detected”*
 - See the *Technology User Guide Volume IV: Troubleshooting* for more information on DRC INSIGHT error messages



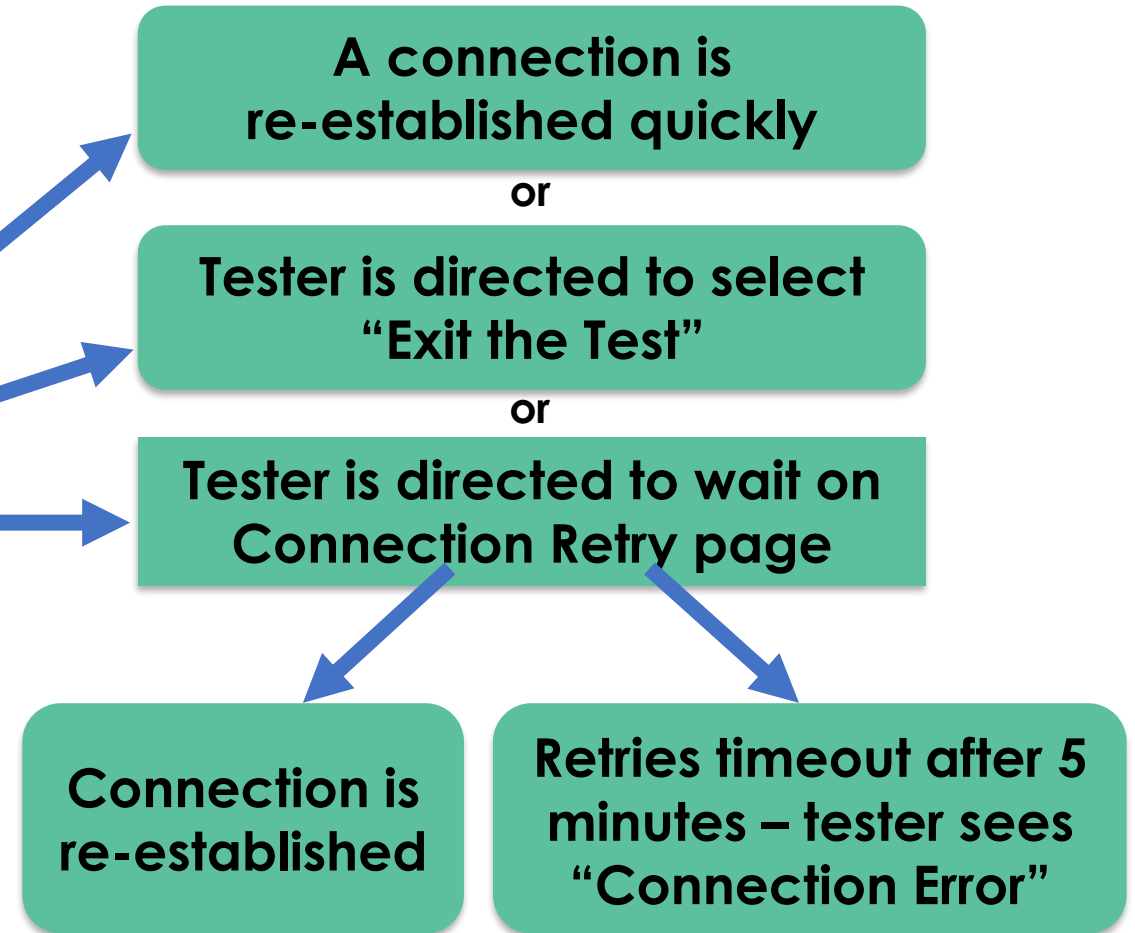
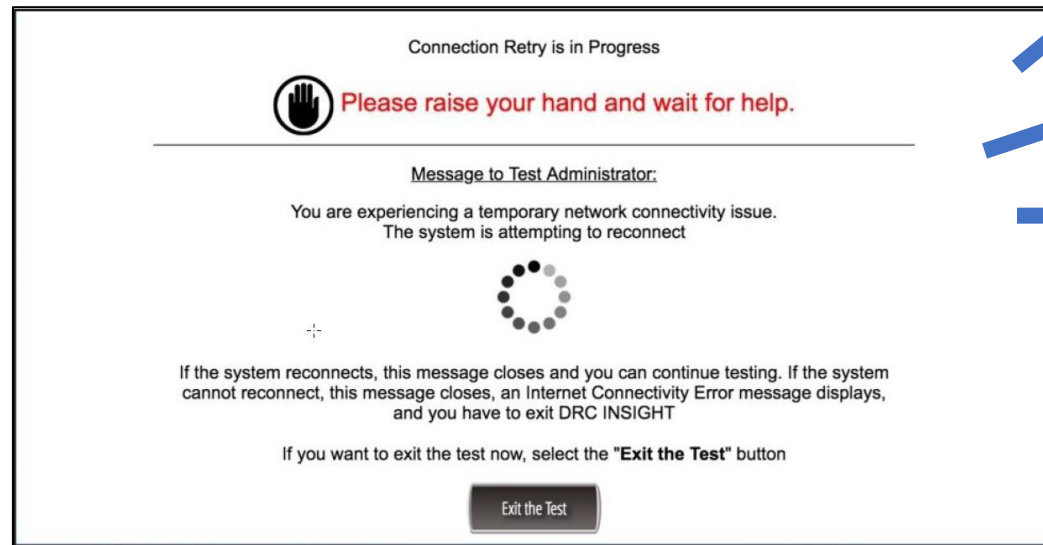
Troubleshooting Test Exit Events (cont.)

- **Testing Device Settings & Background Processes**
 - Some background processes may trigger security protocols in the DRC INSIGHT Secure Browser, stopping a student's test
 - Touchpad gestures may be unintentionally activated by students. This feature should be disabled, and peripheral devices used, if issues persist
 - Power saving settings can cause unexpected behavior. Recommend plugging in devices while testing or ensuring a high charge state when testing on battery
- **User Input**
 - User inputs that pull focus away from the test engine will trigger security protocols that stop a student's test
 - For example, accidental keystrokes that activate keyboard shortcuts (*e.g., Alt + F4, Windows + Shift + Tab, etc.*)
 - Close monitoring of the affected student will help identify the input causing the exit event



Response Processing – Extended Retry Logic

If DRC INSIGHT cannot send a response due to network connection issues, this error message is displayed



DRC Online Readiness Documents and Tools

SITE READINESS OVERVIEW

Comprehensive overview of the approach to site readiness to deliver online testing

SYSTEM REQUIREMENTS

Detailed information on supported devices and operating systems

TECHNOLOGY USER GUIDE

Comprehensive, user-friendly set of manuals for school and district users

SITE TECHNOLOGY READINESS CHECKLIST

Reference checklist and planning tool for sites administering assessments online

SITE CAPACITY ESTIMATOR

Estimates response times based on site-specific factors

ONLINE TESTING NETWORK EVALUATION CHECKLIST

Reference checklist and planning tool for sites to assess the site's network readiness

COS SERVICE DEVICE DECISION GUIDE

Guide to help determine the best configuration for site content management

ALL-IN-ONE QUICK REFERENCE GUIDES – WINDOWS AND macOS

Install and configure COS Service Device and DRC INSIGHT on a single testing device

TECH BULLETIN: EXTENDED RETRIES

Describes Extended Retries feature to address testing device connection issues



Technical User Guide

All guides have the same information as the same technology used by all DRC assessments

Title	Content Summary
Volume I: Introduction to Online Testing	Provides overview of the DRC INSIGHT technical components
Volume II: Central Office Services (COS)	Details on Central Office System, including the COS Service Device
Volume III: DRC INSIGHT	Detailed instructions for installing and using DRC INSIGHT
Volume IV: Troubleshooting	Solutions for most common issues



DRC INSIGHT Headset Guidance

DRC INSIGHT Headset Guidance

The following audio guidelines are to help maximize the potential for testing success:

- Make sure the headset is set as the preferred playback device.
- Students will not be able to adjust the volume on their device once the DRC INSIGHT Secure Application is launched. Make sure the audio is not muted and the volume is turned up before launching the application.
- If headsets are shared between students, be sure to properly sanitize the devices between use.
- To optimize the testing experience for all students, it is suggested the testing environment allows for ample space between students. Even with headsets, audio from the assessment may still be audible a few feet away from the student.

The following chart outlines guidance on headset features for use with DRC INSIGHT.

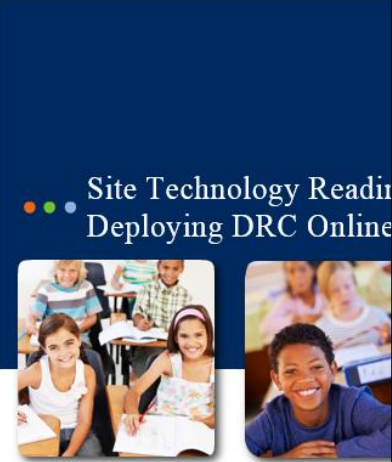
Configuration	Suitability	Pros and Cons
Over the ear headset	Ideal	Comfortable when worn for a longer time period by students of different ages. Weight and size of headsets can be selected based on students' age. Portable headsets are smaller and lighter and hence may be suitable for younger students. Deluxe headsets are larger and heavier but have the advantage of reducing more noise.
Noise canceling headphones	Acceptable	Noise cancellation often does not cancel out the sound of human voices, so this feature provides less benefit. Many headsets with a noise cancellation feature require a power source (e.g., batteries or USB connection).
Ear buds or ear headphones	Acceptable	Sound volume can vary based on the positioning of the buds in the ear, resulting in inconsistent audio playback.
Device speakers	Marginal	Audio playback built into devices generally do not offer very high fidelity, which can lead to poor audio quality. Device speakers do not offer privacy during the test.
Bluetooth or wireless headsets	Acceptable	Bluetooth headphones and earbuds are allowed, but access to other applications or the internet are prohibited during testing. Test Administrators must check the headphones or earbuds students will be using, prior to testing, to verify they are working properly. If personal electronic devices, such as cell phones and smartwatches, are permitted by the school to be present but kept away from students in the classroom, these devices must be turned off to prevent students from accessing them or connecting headphones during testing.
Play Back Mode: Stereo	Optional	The sound files of the assessment are recorded and played back in stereo.
Connector Plug: • USB • Single 3.5 mm plug (TRRS) • Dual 3.5 mm plugs (TRS)	Optional	Many USB-connected headsets require driver installation and need to be manually enabled as the preferred playback device. Some computers have two ports for connecting audio-out and audio-in separately, while others have one port for both. Make sure to check your specific equipment before purchasing headsets. Adapters for both types are widely available.
Volume Control: Inline	Optional	This is a nice optional feature as headsets that do not have an inline volume control will need to be tested for volume prior to launching DRC INSIGHT Secure Application.

Guidance for delivering assessments with audio to help maximize the potential for testing success

DRC INSIGHT Headset Guidance



Site Technology Readiness Checklist



Site Technology Readiness Checklist
Deploying DRC Online

CHECKLIST INTRODUCTION

This document is a guide for sites implementing DRC INSIGHT Online assessments. Technology Coordinators and other educators within schools and districts as they implement DRC INSIGHT Online testing.

The checklist is designed to identify various factors that a site should address to provide a positive online testing experience.

The checklist is organized by the timeframes and categories of the activities.

Timeframes

- 2-3 Months Before Testing
- 1-2 Months Before Testing
- 2-4 Weeks Before Testing
- 1-2 Weeks Before Testing
- Day of Testing

Categories

- Communication
- Site Planning, Scheduling and Logistics
- Technology – Testing Device Setup
- Technology – Network Configuration
- Technology – COS Service Device Setup
- Training

Successful implementation of online assessments requires teachers, test administrators, district assessment coordinators, principals, curriculum directors, and a site planning team. This site planning team should start meeting at least three months before testing.

As you use this checklist, remember to update it regularly to ensure that it reflects the technological resources at your site.

Day of Testing

Communication

- ☐ Send a reminder email to staff to avoid using the network (LAN, WAN, and Internet) for bandwidth-intensive projects during testing.

Site Planning, Scheduling and Logistics

- ☐ Check with building administration regarding the timing of building bells, alarms, or announcements that may go off during the test session.

Technology – COS Service Device Setup

- ☐ On the Service Device tab of Central Office Services application, ensure that the COS Service Device status is “Functional”.
- ☐ On the Content Management tab of Central Office Services application, confirm the testing content for the necessary test administrations are checked and that the correct content has been downloaded to the COS Service Devices.

Technology – Testing Device Setup

- ☐ Test each device at the beginning of the day (including charging equipment as applicable).
- ☐ Perform a System Readiness Check on at least one testing device.
- ☐ Verify that no background processes are running on testing devices during testing.
- ☐ If testing device accept automatic operating system updates, verify that it has the most current version of the operating system before the test session starts to avoid any software updates occurring during a test.
- ☐ Ensure that testing devices are far enough apart to avoid interference or distractions.
- ☐ Chrome devices launch very quickly. Direct students to wait for the device to successfully connect to the network before launching the DRC INSIGHT Secure App. If DRC INSIGHT is launched before the device connects to the network, the student will receive an Internet Connection Error (ICE). If this occurs, relaunch DRC INSIGHT after the connection is established.
- ☐ If a portable device will be used on battery power, verify that the charge will last for the duration of the test.

Note: It is recommended that all devices be plugged in to power during the test.

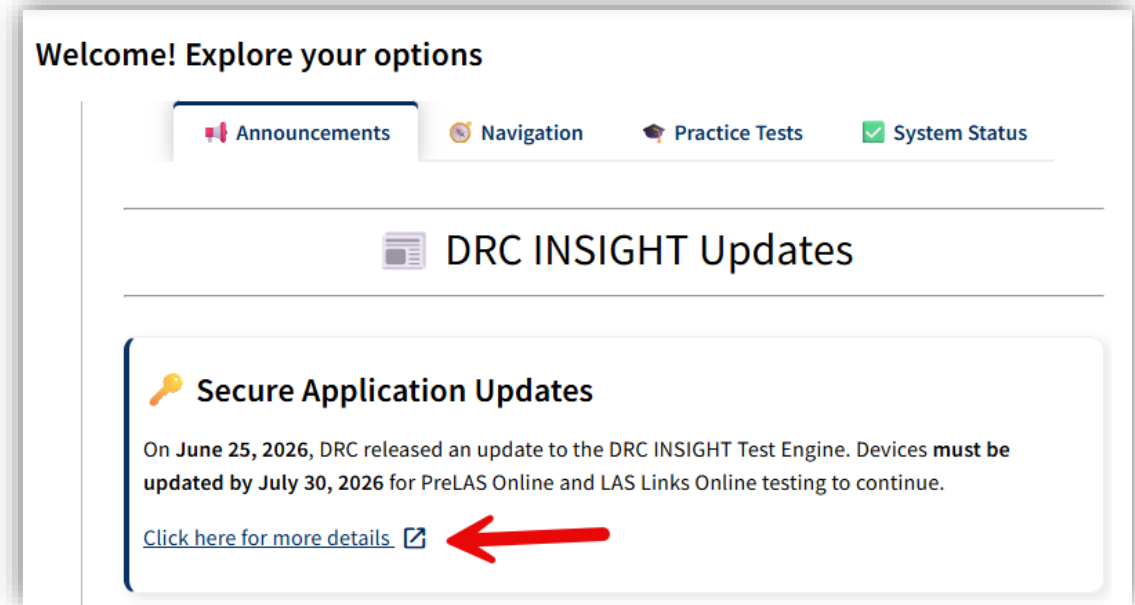
Technology – Network Configuration

- ☐ Technology staff should verify that the wireless access points are fully operational.
- ☐ Require anyone in the testing room(s) and anyone sharing the testing room's wireless access point to turn off any wireless devices not used for testing.
- ☐ Stagger the logins to the testing system. For example, have 10 to 15 students per room log in to the system over 20-30 second intervals.
- ☐ If a room is having difficulties testing, verify the connection speed from a device in the testing rooms, ideally when the other devices are using the network. Run a Speed Test using www.speedtest.net to a server in Minnesota. Results of less than 3 Mbps download and 3 Mbps upload per testing device indicate there may be insufficient available bandwidth.

Annual Technology Update

Every year, the DRC INSIGHT Test Engine goes through a technology update.

- Starts at the end of June and devices set to auto-update will automatically update
 - Details are provided around mid-June
 - School systems are given about 1 month to update devices not already set to auto-update
-
- On June 25, 2026, DRC released an update of the DRC INSIGHT Test Engine. This update **must be completed by July 30, 2026**, for PreLAS Online and LAS Links Online testing to continue.
 - Details were provided via email to all POCs, District and IT level users on 6/23/26 and 7/13/26 and are posted on the DRC INSIGHT home page.



Dedicated Texas Customer Support

DRC Customer Service – Texas

Toll Free: 833-867-5679 Option 1

Order Support

Texas Order Support Email:

LASOrderTX@datarecognitioncorp.com

Toll Free: 833-867-5679 Option 2

Technical Support

Texas Technical Support Email:

LASTechTX@datarecognitioncorp.com

Customer Service Hours: 8:00 am – 4:30pm CT M-F

www.LASLinks.com/Texas



Questions?

